SOLICITATION, OFFI	R AND AWARD		CONTRACT				ATING		PAGE 1	OF PAGES
2. CONTRACT NO.	3. SOLICITATION NO		Yes 4 THIS IS		∑ No		DATE ISSUED	l 6 REQUI	SITION/PURCE	1
	DTFANM-11-F		SMALL B		SET-AS		10/13/2010	0.712001	011101111 01101	J 102 110
			YES		⊠ мо					
7. ISSUED BY:			1			OFFER TO	(If other than Blo	ck 7)		
FEDERAL AVIATION ADN	IINISTRATION									
ACQUISITION MANAGEM	ENT BRANCH, ANM	-52								
1601 LIND AVE. S.W.										
RENTON, WA 98057										
			SOLICI	TATIO	N					·
9. Offers in original and 1_co	pies for furnishing the su	pplies or se	ervices in the	e Sche	dule will	be receive	ed at the place i	n the depo	sitory specifie	ed in
Item 8, or if hand-carried loca	ated in 1601 Lind Av	e. S.W., F	Renton W	'A Suit	te 340		until	12PM	local time	11/10/2010
CAU	TION - LATE Subn	nissions	. Modific	ations	and	 Withdra	wals: See S	(Hour)		(Date)
10. FOR INFORMATION	A. NAME		,		,	B. TELEP	HONE NO (Inclu-	de area code	e) (NO COLLEC	CT CALLS)
CALL:	ANGELA MIHAL					_	42	25-227-1	150	
(V) SEQ	DESCRIPTION	11.	TABLE C			<u>s</u>	DECOR	TION		DAGE(C)
(X) SEC	TI-THE SCHEDULE		PAGE(S)	(X)	SEC		DESCRI PART II - CONTR		SES	PAGE(S)
A SOLICITATION/CO	NTRACT FORM		1		l l	CONTRAC	CT CLAUSES			17
B SUPPLIES OR SE	RVICES AND PRICES/COS	ST\$	2		PART	III - LIST OF	DOCUMENTS, I	XHIBITS, A	ND OTHER AT	TACH.
C DESCRIPTION/SP	ECS/WORK STATEMENT		6		J	LIST OF A	TTACHMENTS			1
D PACKAGING AND	MARKING		_		··········	PART IV -	REPRESENTATION	ONS AND IN	ISTRUCTIONS	
E INSPECTION AND	ACCEPTANCE		1	X	К	REPRESE	NTATIONS, CER	TIFICATION	IS AND	8
	ERFORMANCE		1	7			TATEMENTS OF			
	NISTRATION DATA		1		L		CONDS., AND N			5
H SPECIAL CONTRA	ACT REQUIREMENTS		-		М		ION FACTORS F	OR AWARD		1
		FFER (m								
12. In compliance with the										
different period is inserted I are offered at the price set										icn prices
13. DISCOUNT FOR PROMPT PA	AYMENT 10 CALE	NDAR DAYS	3 20	CALEN	DAR DAY	/S	30 CALENDAR		CALENDA	R DAYS
(See Section I, Clause No 33	1-6)	%			%			%	,	%
14. ACKNOWLEDGMENT OF AM	ENDMENTS	AMENDM	ENT NO		DA	TE	AMENDMENT	NO	DATE	
(The Offeror acknowledges receipt	of amendments									
to the SOLICITATION for Offerors	and related					_				
documents numbered and dated)										
15A NAME AND						1	IE AND TITLE OF ER <i>(Type or prin</i> :		AUTHORIZED 1	O SIGN
ADDRESS						000	EK (Type of pilit	.)		
OF										
OFFEROR										
15B. TELEPHONE NO. (Include	area 15C CHECK	IF REMITTAI	NCE ADDRE	22		17. SIG	NATURE		18. OFF	ER DATE
code)		RENT FROM								
	☐ SUCH A	DDRESS IN				<u> </u>				
40 400EDTED 40 TO 175140 N	Managara Las		D (To be cor				DDD ODDIATION	2474		
19. ACCEPTED AS TO ITEMS NU	JIMBERED 20.	AMOUNT		21. A	COUNT	ING AND A	PPROPRIATION I	DATA		
22 RESERVED				23 SUBMIT INVOICES TO ADDRESS SHOWN IN (4 copies unless otherwise specified)						
24. ADMINISTERED BY (if other than item 7) 25. PAYMENT WILL BE MADE BY										
26. NAME OF CONTRACTING O	26. NAME OF CONTRACTING OFFICER (Type or print) 27. UNITED STATES OF AMERICA 28. AWARD DATE									

PART I - SECTION B SUPPLIES/SERVICES & PRICE/COST

B001. PRICES/COSTS: Furnish all labor, materials, equipment, transportation, insurance, notifications, licenses, permits, fees and supervision necessary for Janitorial Services for the Air Traffic Control Tower (ATCT) located in Renton, Washington, in accordance with the specifications, drawings, contract clauses, and wage rates.

SCHEDULE A - Janitorial Services

CLIN NO.	DESCRIPTION	UNIT	QUANTITY	TOTAL – MONTHLY	TOTAL - ANNUALLY
0001 - Base Year - 12/01/2010 - 09/30/2011	Janitorial Services	Monthly	10	\$	\$
0002 – Option Year 1 – 10/01/2011 – 09/30/2012	Janitorial Services	Monthly	12	\$	\$
0003 – Option Year 2 – 10/01/2012 – 09/30/2013	Janitorial Services	Monthly	12	\$	\$
0004 – Option Year 3 – 10/01/2013 – 09/30/2014	Janitorial Services	Monthly	12 .	\$	\$
0005 – Option Year 4 – 10/01/2014 – 09/30/2015	Janitorial Services	Monthly	12	\$	\$

The offered price shall encompass all costs related to (a) direct and indirect labor, fringe benefits, overhead, G&A expenses, profit, material, equipment, other direct costs, insurance, freight, handling, transportation, inspection, testing, operation and maintenance manuals, bonds, etc., (b) federal, state, and local taxes, (c) all applicable fees permits, licenses, and (d) any miscellaneous charges.

Effective April 1, 1996, the Federal Aviation Administration (FAA) began operating under the new FAA Acquisition Management System. The 1996 DOT Appropriation Act, Public Law 104-50, mandated that the FAA rewrite its acquisition regulations and granted legislative relief from certain laws. The Federal Acquisition Regulations (FAR), Federal Acquisition Streamlining Act of 1994, Small Business Act, and Competition in Contracting Act, are three of these laws.

B001. SOLICITATION QUESTIONS: All contractors proposing this project desiring an interpretation or clarification of the specifications, drawings, contract terms and conditions, etc., must request in writing (email is acceptable) at least 3 calendar days prior to the date for receipt of proposals to the Federal Aviation Administration, Attn: Angela Mihalek, 1601 Lind Avenue S.W., Renton WA 98057 or FAX (425) 227-1055 or by email at Angela.Mihalek@faa.gov. Telephone questions will not be accepted. The offer shall provide an address, telephone and FAX number. The Contracting Officer is the only person authorized to make clarifications, interpretations, or changes to this solicitation.

B002. <u>SET-ASIDE</u>: This project is 100% set-aside for competition amongst SEDB/8(a) contractors as defined by the Small Business Administration

SERVICE CONTRACT ACT WAGE RATES APPLY. SEE ATTACHMENT C.

OFFERS SHALL INCLUDE ALL APPLICABLE STATE AND LOCAL TAXES.

SUBMIT OFFERS TO: SEE SECTION "L"

PART I - SECTION C SCOPE OF WORK

1. General

- a. The contractor shall provide all labor, equipment, tools, supplies, supervision and other items or services necessary to perform complete janitorial services at the Renton Airport Traffic Control Tower, in Renton, Washington
- b. The Renton ATCT building consists of approximately 1,800 square feet of floor space, including hallways, stairways, administrative offices, operations areas, equipment rooms, storage rooms, restrooms, training room, and tower cab. The building consists of seven (7) floors, and is located at the following address:

Renton ATCT 616 W. Perimeter Road Renton, WA 98057 Telephone: (206) 764-6632

2. Service Requirements

- a. The areas to be cleaned will require service three (3) days a week on Monday, Wednesday, & Friday (excluding holidays), between the hours of 7:00am and 10:00am. The service schedule shall be coordinated with the Contracting Officer's Technical Representative (COTR).
- b. Holidays observed are as follows: New Year's Day, Washington's Birthday, Martin Luther Kind Day, Memorial Day, Fourth of July, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day.
- c. Prior to the start of services under the resultant contract for this Statement of Work the contractor shall establish a Quality Assurance Checklist and provide it to the COTR and Contracting Officer for approval. The checklist shall be kept in the janitor's closet at all times so the COTR may perform weekly or monthly inspections to ensure the contractor is adhering to all contract requirements.

3. Personnel:

- a. **Supervisor**: The Contractor shall provide a Supervisor who shall be responsible for the performance of the work. The name of this person and an alternate(s), who shall act for the contractor when the supervisor is absent, shall be designated in writing to the Contracting Officer prior to contract start date.
- (1) The supervisor shall have full authority to act for the contractor on all matters relating to daily functions of the contract.
- (2) The supervisor shall be able to read, write, speak, and understand the English language.

b. Contractor Employees:

- (1) The government reserves the right to restrict the employment of any contractor or prospective contract employee, who is identified as a potential threat to the health, safety, security, general well being, or operational mission of the facility and its population. Employees of the contractor, in the performance of this contract, are subject to security investigation as specified in the Performance Work Schedule.
- (2) Contract personnel shall be physically able to do their assigned work and shall be free of communicable diseases. They shall present a neat appearance and be easily recognized. This may be accomplished by wearing distinctive clothing bearing the name of the company or by wearing appropriate badges, which contain the company name and employee name.

- (3) The contractor shall not employ any person who is an employee of the United States Government if the employment of that person would create a conflict of interest.
- (4) Neglect of duties shall not be condoned; sleeping on duty, unreasonable delay or failure to carry out assigned tasks, conducting personal affairs during duty hours, or using telephone for other than official business.
- (5) The contractor and his/her employees shall be subject to all rules and regulations relative to entering and leaving the facility.
- (6) Contractor employees will not disturb papers on desks, open desk drawers, or cabinets, No box shall be removed unless clearly marked "TRASH".
- (7) Contractor employees will report fires and hazardous conditions to the COTR. Items in need of repair, such as flickering or non-operating lights, leaky faucets, toilet stoppages, etc., shall be reported to the COTR.

4. Security Requirements:

- a. The contractor and each of his/her employees engaged in work under this contract must complete the SF85P Security Questionnaire online through the Electronic Questionnaires for Investigation Processing (e-QIP) system. To access the e-QIP system, the contractor will go to: www.opm.gov/e-QIP/. After completing the SF-85P, in addition to releasing it electronically to the agency, the contractor must print and sign the certification and release pages and provide them, along with your completed fingerprint form to the COTR.
- b. The contractor shall furnished a list of names of personnel assigned to work this contract and shall keep this list current.
- c. Contractor personnel are not authorized access to any area where classified information is used, stored, or processed. If visual, aural, or physical access to classified material is made, even inadvertently, by contractor personnel, they are required to be debriefed by the control point manager.
- 5. <u>Materials</u>: The contractor shall furnish all supplies and material necessary for contract work, including, but not limited to:

Cleaners Floor Wax
Detergents Receptacles

Polishes Light bulbs for exit signs
Plain rags Toilet paper, unscented
Dust control rags Toilet seat protective covers

Lava sticks Paper towels (restroom & kitchen area)

Hand soap (liquid) Plastic trash can liners

Light Bulbs Deodorants

It is the responsibility of the contractor to ensure that all articles of possible personal or monetary value, found by the contractor's employees are turned in to the COR.

- 6. <u>Quality Assurance</u>: The Government will monitor the contractor's performance under this contract using the quality assurance procedures specified in the Quality Assurance Surveillance Plan.
- 7. <u>Inspections</u>: Mandatory monthly inspections of all areas will be made jointly by the COTR and the Contractor. Inspections shall be documented.
- 8. <u>Safety Precautions</u>: The contractor will instruct his/her employees of appropriate safety measures and will not permit them to place mops, brooms, machines, and other equipment in traffic lanes or other locations in such a manner as to create safety hazards. Appropriate signs wills be provided by the contractor to mark areas which are slippery due to cleaning or waxing operations.

- 9. <u>Combustible Materials</u>: Rags, mops, brushes, waxes and other materials which contain a residue of animal, vegetable, or mineral oils and are subject to spontaneous combustion, will be disposed of outside the building in approved, tightly covered metal containers furnished by the contractor.
- 10. <u>Sanitary Conditions</u>: Dirty water and cleaning solutions will be disposed of in slop sinks or floor drains designated by the COTR. Floors and fixtures in areas where water is obtained and disposed of will be kept clean, neat and sanitary at all times.

11. Reductions in Payment:

Upon receipt of written notification by the Contracting Officer regarding nonconformance of contractual services, the contractor will be given 24 hours to provide the required corrective action. At the end of this period, the government may have such work done by others, with cost(s) chargeable to the contractor and deducted from his/her monthly payment. The Contracting Officer may also deduct a percentage from the contractor's monthly invoice for services not performed, even without the services of another contractor.

Repeated failures to perform work as required by the Scope of Work and contract documents may result in termination of the contract.

12. <u>Coordination with other contractors and government employees</u>: The government may undertake or award other contracts for additional work. It is the responsibility of the contractor to coordinate his efforts with other work going on in the area. If for any reason the contractor is prohibited or substantially delayed from performing, the contractor is to immediately notify the COTR.

13. Requirement Standards for Satisfactory Performance:

- a. Floors: Carpet, tile, painted concrete, bare concrete, entry mats, runners, baseboards, stairs and handrails.
- (1) Floors will be free of dust, litter, dirt, stains and scuffmarks, streaks and swirls, standing water, and have uniform, glossy appearance.
- (2) Spot cleaning, shampooing and dry method cleaning carpet will be accomplished using only products and methods recommended by manufacturer's instructions and stain removal chart. Carpet will be free of spots, stains, dust and dirt.
- (3) Floors will be stripped of all old wax, rinsed clean and allowed to dry prior to application of new wax. Floors will be free of swirls, streaks, scuff marks, greasy film and have a uniform, glossy appearance.
- (4) The contractor will notify the COTR within one day of any cleaning which will not remove stains, or barriers to accomplishing contract requirements. The contractor shall recommend an appropriate course of action to correct the problem, for approval of the Contracting Officer.
- b. Low Cleaning Without a Ladder: Walls and items which are part of the wall (such as switch plates) items installed against a wall (such as air handling units), partitions, doors, windows and sills, vents, chalkboards, fire extinguishers, etc.
- (1) Walls will be free of dust, fingerprints, spots, scuff and other marks.
- (2) Formica cabinets and decorative woodwork will be wiped clean and treated with furniture polish resulting in surfaces free of dust, spots, fingerprints, scuff and other marks.
- (3) Unpainted metalwork, doorknobs, switch plates, hardware and fire extinguishers, etc. Will be free of dust and polished.
- (4) Boards (both chalk and white) will be free of chalk marks, dust fingerprints, streaks and written materials, unless marked to the contrary.
- c. High Cleaning With a Ladder: Ceilings and items which are part of the ceiling (such as light fixtures) and those areas and items not covered in pervious paragraphs; overheads, pipes, ducts, air discharge assemblies, tops of lockers and cabinets, windows, venetian blinds, exit sign, clocks.

- (1) When dusting does not remove accumulated dirt and grime, contractor will wash with a suitable cleaner, resulting in dust free high areas.
- (2) Windows and other glass items will be free of dust, fingerprints, streaks, and haze, inside and outside.
- **d. Furniture** All furniture with fabric parts will be cleaned with a solution, which will not damage the fabric. For metal and wood furniture, a suitable polish and cleaner will be used.
- (1) Furniture will be free of dust, spots, stains, and scuff and other marks that can be removed without refinishing.
- (2) Waste containers and recycle bins will be washed inside and outside and be free of trash, dirty marks, and odors.
- (3) Drinking fountains will be wiped and polished and be free of spots, stains, scale and other dirty marks.

e. Restroom

- (1) Commodes, urinals, floors, sinks and shelves will be free of scum, film, scuff marks, water spots, and odors. Disinfectants and deodorizers will be used.
- (2) Fixtures, dispensers and visible plumbing will be free of dust, film watermarks, fingerprints, and other marks, and disinfected.
- (3) All dispensers will contain adequate supply and soap dispensers will not be clogged. Mirrors will be free of spots, streaks, haze and film.

Outdoor Areas:

Outside the front entrance will be free of debris, leaves and other trash.

Tower Cab Console:

- (1) The tower cab console instruments shall be free of dust, spillage, etc. The console ledges shall be cleaned only, not the sloping surface for instruments. The contractor shall not use any cleaning fluid on the console sloping surface.
- (2) The tower cab console windows shall be cleaned inside and out, to remove all dust, fingerprint streaks, haze, etc. This service shall be on an as needed basis due to occasional dust storms. Time to be arranged with the COTR, during daylight hours, to accomplish this task.

Stairwells: The stair and handrails for the stairwells between the 1st and 6th floors shall be dusted and mopped to remove any dust, dirt, stains, standing water, litter, etc.

Wastebaskets: All trash receptacles should have waste removed daily, or as required by the frequency schedule. All waste containers shall have liners, which shall be replaced as necessary. All wastebaskets shall be returned to their original location upon emptying.

Refrigerator/Microwave Oven: Clean interior and exterior and deodorize. Clean to remove visible dust, dirt, loose food particles, smudges/handprints, scuff marks, etc.

Venetian Blinds: Dust venetian blinds to remove all dust, dirt, lint, and other dry soil.

Glass Cleaning: Includes all glass partitions, interior and exterior glass doors, display cases, directory boards, tower windows (inside and out), mirrors and adjacent trim. Windows (including frames, casings, and sills) shall be free of spots, dust, dirt, streaks, smudges, water deposits, and other foreign matter.

ATTACHMENT C	- FREQUENCY	SCHEDULE AND C	QUALITY ASSURANCE PLAN - RE	ENTON - ATC	T - JANITORIAL S	ERVICES
				Allowable	Method of	Monthly Deduction
Required Services	Freque	ency of Service	Performance Standard	Deviation	Surveillance	for Deviation
required octations	Times Weekly	Times Monthly	T CHOTTHATICE Startdard	Beviadon	Carvelliarios	TO BOVIALION
	THITIOS TTOOKIY	Times instituting	Free of dust, litter, dirt,			ļ
			stains, and scuff marks,		Random	
Tile, concrete, and stairwells			streaks & swirls, standing		Inspection/Custo	
cleaned IAW SOW	1		water	1%	mer Complaint	8%
					Random	
			Free of dust, dirt, stains, and		Inspection/Custo	
Carpet cleaned IAW SOW	2		litter	NONE	mer Complaint	8%
,			Free of dust, fingerprints,		Random	
			spots, scuffs, and other		Inspection/Custo	
Walls	1/As Needed		marks	1%	mer Complaint	2%
			Polished so that surfaces			
			are free of dust, spots,		Random	
Formica cabinets & decorate			fingerprints, scuff marks,		Inspection/Custo	
work	1		etc.	3%	mer Complaint	5%
Unpainted woodwork,					Random	
doorknobs, switch plates,					Inspection/Custo	
hardware, extinguishers, etc.	1		Free of dust and polished	2%	mer Complaint	2%
			Clean inside & out, free of		Random	
			spoiled food, spills, marks,		Inspection/Custo	
Refrigerator/Microwave	1/As Needed		dust & odor	3%	mer Complaint	5%
					Random	
			Free of fingerprints, dust,		Inspection/Custo	
Windows & Glass		1	streaks, haze (inside & out)	NONE	mer Complaint	8%
					Random	
Cab console windows			Free of fingerprints, dust,		Inspection/Custo	
(outside)		1	streaks, haze (inside & out)	NONE	mer Complaint	7%
					Random	
					Inspection/Custo	
Cab ceiling return air grill		1	Washed and free of dust	2%	mer Complaint	5%

			Free of dust, polished (see		Random	
			special requirements in		Inspection/Custo	
Cab console instruments	3		SOW)	2%	mer Complaint	5%
		i	Polished so that surfaces			
			are free of dust, spots,		Random	
			fingerprints, scuff marks,		Inspection/Custo	
Furniture	1		etc.	3%	mer Complaint	5%
	-		Clean inside & out, free of		Random	
Waste containers, recycling			spoiled food, spills, marks,		Inspection/Custo	
bins	3		dust & odor	NONE	mer Complaint	7%
			Disinfected, polished, free of		Random	
			spots, stains, scale, and		Inspection/Custo	
Drinking fountains	1		other marks	2%	mer Complaint	2%
			Free of dust and marks,		Random	
Nutone central vacuum			clean filters, empty holding		Inspection/Custo	
cleaner	1		container	2%	mer Complaint	2%
			Free of scum, film, scuff	-	Random	
Commodes, urinals, floors,			marks, water spots & odors.		Inspection/Custo	
sinks, and shelves	3		Disinfected	NONE	mer Complaint	8%
			Free of dust, film, water,		Random	
Fixtures, dispensers, and			water marks, fingerprints, &		Inspection/Custo	
visible plumbing	3		other marks. Disinfected.	2%	mer Complaint	5%
					Random	
			Unclogged and containing		Inspection/Custo	
Dispensers	3		adequate supplies	2%	mer Complaint	5%
			1		Random	
			Free of spots, streaks, haze		Inspection/Custo	
Mirrors	3		and film	2%	mer Complaint	3%
					Random	
			Free of debris, leaves, and		Inspection/Custo	
Outside front entrance	1		other trash	1%	mer Complaint	4%
					Random	
			Free of dust, dirt, lint litter,		Inspection/Custo	
Venetian blinds		1/As Needed	and other dry soil	1%	mer Complaint	2%

PART I - SECTION E INSPECTION AND ACCEPTANCE

3.10.4-4 Inspection of Services--Both Fixed-Price & Cost Reimbursement (April 1996)

- (a) 'Services,' as used in this clause, includes services performed, workmanship, and material furnished or utilized in the performance of services.
- (b) The Contractor shall provide and maintain an inspection system acceptable to the Government covering the services under this contract. Complete records of all inspection work performed by the Contractor shall be maintained and made available to the Government during contract performance and for as long afterwards as the contract requires.
- (c) The Government has the right to inspect and test all services called for by the contract, to the extent practicable at all times and places during the term of the contract. The Government shall perform inspections and tests in a manner that will not unduly delay the work.
- (d) If the Government performs inspections or tests on the premises of the Contractor or a subcontractor, the Contractor shall furnish, and shall require subcontractors to furnish, without additional charge if a fixed-price contract, all reasonable facilities and assistance for the safe and convenient performance of these duties.
- (e) If any of the services do not conform with contract requirements, the Government may require the Contractor to perform the services again in conformity with contract requirements, at no increase in contract amount, or if a cost reimbursement type contract, for no additional fee. When the defects in services cannot be corrected by reperformance, the Government may:
- (1) require the Contractor to take necessary action to ensure that future performance conforms to contract requirements and
- (2) reduce the contract price, or any fee payable under the contract, to reflect the reduced value of the services performed.
- (f) If the Contractor fails to promptly perform the services again or to take the necessary action to ensure future performance in conformity with contract requirements, the Government may:
- (1) by contract or otherwise, perform the services and charge to the Contractor any cost incurred by the Government that is directly related to the performance of such service, (or if a cost reimbursement contract, reduce any fee payable by an amount that is equitable under the circumstances), or
 - (2) terminate the contract for default.

(End of clause)

PART I - SECTION F DELIVERIES OR PERFORMANCE

3.1-1 Clauses and Provisions Incorporated by Reference (December 2005)

This screening information request (SIR) or contract, as applicable, incorporates by reference the provisions or clauses listed below with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make the full text available, or offerors and contractors may obtain the full text via Internet at:

http://conwrite.faa.gov (on this web page, select "Search and View Clauses").

3.10.1-9 Stop-Work Order (October 1996)

PART I - SECTION G CONTRACT ADMINISTRATION DATA

3.1-1 Clauses and Provisions Incorporated by Reference (December 2005)

This screening information request (SIR) or contract, as applicable, incorporates by reference the provisions or clauses listed below with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make the full text available, or offerors and contractors may obtain the full text via Internet at:

http://conwrite.faa.gov (on this web page, select "Search and View Clauses").

3.10.1-22 Contracting Officer's Technical Representative (January 2008)

PART II - SECTION I CONTRACT CLAUSES

3.1-1 Clauses and Provisions Incorporated by Reference (December 2005)

This screening information request (SIR) or contract, as applicable, incorporates by reference the provisions or clauses listed below with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make the full text available, or offerors and contractors may obtain the full text via Internet at:

http://conwrite.faa.gov (on this web page, select "Search and View Clauses").

3.1.7-2	Organizational Conflicts of Interest (August 1997)
3.1.7-5	Disclosure of Conflicts of Interest (May 2001)
3.2.2.3-37	Notification of Ownership Changes (July 2004)
3.2.2.3-67	Special Precautions for Work at Operating Airports (July 2004)
3.2.2.7-6	Protecting the Governments Interest when Subcontracting with Contractors
	pended, or Proposed for Debarment (February 2009)
3.2.2.7-7	Certification Regarding Responsibility Matters (February 2009)
3.2.2.7-8	Disclosure of Team Arrangements (April 2008)
3.2.2.8-1	Material Requirement (October 2007)
3.2.5-1	Officials Not to Benefit (April 1996)
3.2.5-2	Independent Price Determination (October 1996)
3.2.5-3	Gratuities or Gifts (January 1999)
3.2.5-4	Contingent Fees (October 1996)
3.2.5-5	Anti-Kickback Procedures (October 1996)
3.2.5-6	Restrictions on Subcontractor Sales to the FAA (April 1996)
3.2.5-7	Disclosure Regarding Payments to Influence Certain Federal Transactions (June
1999)	
3.2.5-8	Whistleblower Protection for Contractor Employees (April 1996)
3.2.5-13	Contractor Code of Business Ethics and Conduct (July 2008)
3.2.5-14	Display of Hotline Poster(s) (April 2008)
3.3.1-1	Payments (April 1996)
3.3.1-7	Limitation on Withholding of Payments (April 1996)
3.3.1-8	Extras (April 1996)
3.3.1-9	Interest (January 2008)
3.3.1-15	Assignment of Claims (April 1996)
3.3.1-17	Prompt Payment (September 2009)
3.3.1-36	Availability of Funds- Option Periods under a Continuing Resolution (April 2008)
3.3.2-1	FAA Cost Principles (October 1996)
3.4.1-11	InsuranceLiability to Third Persons (October 1996)
3.4.1-12	Insurance (July 1996)
3.4.2-8	Federal, State, and Local TaxesFixed Price Contract (April 1996)
3.5-1	Authorization and Consent (January 2009)
3.6.1-15	Post-Award Small Business Program Representation (January 2010)
3.6.2-2	Convict Labor (April 1996)
3.6.2-5	Certification of Nonsegregated Facilities (February 2009)
3.6.2-9	Equal Opportunity (August 1998)
3.6.2-12	Affirmative Action for Special Disabled and Vietnam Era Veterans (April 2007)
3.6.2-13	Affirmative Action for Workers with Disabilities (April 2000)

3.6.2-14	Employment Reports on Special Disabled Veterans and Veterans of Vietnam Era
(April 2007)	
3.6.2-19	WithholdingLabor Violations (April 1996)
3.6.2-28	Service Contract Act of 1965, as Amended (April 1996)
3.6.2-31	Fair Labor Standards Act and Service Contract Act-Price Adjustment (April 1996)
3.6.2-35	Prevention of Sexual Harassment (August 1998)
3.6.2-39	Trafficking in Persons (January 2008)
3.6.2-40	Nondisplacement of Qualified Workers (April 2009)
3.6.3-1	Clean Air and Water Certification (April 2000)
3.6.3-2	Clean Air and Clean Water (April 1996)
3.6.3-11	Toxic Chemical Release Reporting (April 2008)
3.6.3-13	Recycle Content and Environmentally Preferable Products (April 2009)
3.6.3-14	Use of Environmentally Preferable Products (April 2009)
3.6.3-16	Drug Free Workplace (February 2009)
3.6.3-17	Efficiency in Energy-Using Products (April 2008)
3.6.4-2	Buy American ActSupplies (July 1996)
3.6.4-5	Buy AmericanSteel and Manufactured Products (July 1996)
3.8.2-9	Site Visit (April 1996)
3.8.2-10	Protection of Government buildings, Equipment, and Vegetation (April 1996)
3.8.2-11	Continuity of Services (October 2008)
3.10.1-7	Bankruptcy (April 1996)
3.10.1-12	Alternate II Changes – Fixed Price Alternate II (April 1996)
3.10.1-25	Novation and Change-of-Name Agreements (October 2007)
3.10.2-1	Subcontracts (Fixed-Price Contracts) (April 1996)
3.10.3-2	Government Property - Basic Clause (April 2004)
3.10.4-16	Responsibility for Supplies (April 1996)
3.10.6-1	Termination for Convenience of the Government (Fixed Price) (October 1996)
3.10.6-4	Default (Fixed-Price Supply and Service) (October 1996)
3.13-3	Printing/Copying Double Sided on Recycled Paper (July 2008)
3.13-5	Seat Belt Use by Contractor Employees (January 1999)
3.13-13	Reducing Text Messaging While Driving (April 2010)
3.14-3	Foreign Nationals as Contractor Employees (April 2008)

3.2.1.5-4 Continuity of Services - Mission Critical Contracts (January 2008)

(a) The contractor recognizes that the supplies and/or services under this contract are critical to FAA and must be continued without interruption during times of National Emergency or Incidents of National Significance. Supplies and/or services to be continued without interruption are:

Janitorial Services

- (b) National Emergencies or Incidents of National Significance include:
- (1) Outbreak of pandemic influenza or infectious disease;
- (2) Terrorist attack; and
- (3) Natural disaster.
- (c) Because the supplies and/or services under this SIR or contract are deemed critical by FAA, the contractor must make every reasonable effort to deliver these supplies and/or services per the contract requirements during times of National Emergency or Incidents of National Significance; however, the presence of this clause does not affect or diminish the Contractor's rights under Default or Termination

clauses incorporated into this SIR or contract.

- (d) Within [Number of days to be entered by Contracting Officer] days after award, the contractor must submit a Continuity of Contract Performance Plan to the Contracting Officer (CO) for review and acceptance. This plan describes the processes and tools that the contractor will commit to ensure supplies and/or services are delivered as required during times of National Emergency or Incidents of National Significance. This plan must include the following sections:
- (1) Plans and Procedures: Detail the plans and procedures in place that will provide for continued contract performance for supplies and/or services during times of National Emergencies or Incidents of National Significance;
- (2) Essential Functions: Record functions that are essential to the continuation of mission critical contract performance;
- (3) Delegations of Authority, Planned Order of Succession, and Cross-Training: Procedures in place to ensure personnel are available to make key decisions and perform critical services when primary personnel are unavailable;
- (4) Alternate Operating Facilities: When the primary facility is unavailable, detail plans to make available other facilities unaffected by the National Emergency or Incident of National Significance. If contract performance allows, this may include alternatives such as telecommute;
- (5) Interoperable and Effective Communications: Identify alternate communication systems if primary systems are unavailable;
- (6) Critical Records or Data: Identify plans in place to ensure critical records and data are still available to ensure the integrity of contract performance;
- (7) Protection of Human Capital: Identify comprehensive plans to protect the overall health and welfare of the workforce in times of National Emergency or Incidents of National Significance;
- (8) Testing and Training of the Plan: Detail comprehensive testing and training of the plan to improve the execution of contract performance in times of National Emergency or Incidents of National Significance;
- (9) Devolution of Control and Direction: Identify plans and the ability to transfer authority and responsibility of essential functions from the primary location to other sites and employees; and
- (10) Reconstitution and Resuming Normal Operations: Identify procedures and processes to expedite the return of contract performance and operations to their normal state.
- (e) The Continuity of Contract Performance Plan must be made available by the contractor to all authorized contractor personnel with a "need-to-know" for review and use during the term of the contract.
- (f) The Continuity of Contract Performance Plan must be updated as needed.

(End of Clause)

3.2.2.3-75 Requests for Contract Information (July 2004)

Any contract resulting from this SIR is a public document, subject to release under the Freedom of Information Act (FOIA), 5 U.S.C. Section 552. Unless covered by an exemption described in the Act, the Contracting Officer (CO) may release all information contained in the contract, including unit price, hourly rates and their extensions, to the public on request. Offerors (you) are urged to mark any sensitive documents you submit in response to this SIR that you consider to be trade secrets, proprietary information, or privileged or confidential financial information.

(End of Provision)

3.2.4-30 Evaluation of Options Exercised at Time of Contract Award (April 1996)

Except when it is determined not to be in the Government's best interests, the Government will evaluate the total price for the basic requirement together with any option(s) exercised at the time of award.

(End of provision)

3.2.4-31 Evaluation of Options (April 1996)

Except when it is determined not to be in the Government's best interests, the Government will evaluate offers for award purposes by adding the total price for all options to the total price for the basic requirement. Evaluation of options will not obligate the Government to exercise the option(s).

(End of provision)

3.2.4-34 Option to Extend Services (April 1996)

The Government may require continued performance of any services within the limits and at the rates specified in the contract. These rates may be adjusted only as a result of revisions to prevailing labor rates provided by the Secretary of Labor. The option provision may be exercised more than once, but the total extension of performance hereunder shall not exceed 6 months. The Contracting Officer may exercise the option by written notice to the Contractor within the period specified in the Schedule.

(End of clause)

3.2.4-35 Option to Extend the Term of the Contract (April 1996)

- (a) The Government may extend the term of this contract by written notice to the Contractor within 30 days; provided, that the Government shall give the Contractor a preliminary written notice of its intent to extend at least 60 days before the contract expires. The preliminary notice does not commit the Government to an extension.
- (b) If the Government exercises this option, the extended contract shall be considered to include this option provision.
- (c) The total duration of this contract, including the exercise of any options under this clause, shall not exceed 6 months and 5 years.

(End of clause)

3.3.1-10 Availability of Funds (April 1996)

Funds are not presently available for this contract. The FAA 's obligation under this contract is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the FAA for any payment may arise until funds are made available to the Contracting Officer for this contract and until the Contractor receives notice of such availability, to be confirmed in writing by the Contracting Officer.

(End of clause)

3.3.1-11 Availability of Funds for the Next Fiscal Year (April 1996)

Funds are not presently available for performance under this contract beyond 9/30/2009. The FAA 's obligation for performance of this contract beyond that date is contingent upon the availability of appropriated funds from which payment for contract purposes can be made. No legal liability on the part of the FAA for any payment may arise for performance under this contract beyond 9/30/2009, until funds are made available to the Contracting Officer for performance and until the Contractor receives notice of availability, to be confirmed in writing by the Contracting Officer.

(End of clause)

3.3.1-33 Central Contractor Registration (January 2008)

(a) Definitions. As used in this clause

"Central Contractor Registration (CCR) database" means the primary Government repository for Contractor information required for the conduct of business with the Government.

"Data Universal Numbering System (DUNS) number" means the 9-digit number assigned by Dun and Bradstreet, Inc. (D&B) to identify unique business entities.

"Data Universal Numbering System +4 (DUNS+4) number" means the DUNS number assigned by D&B plus a 4-character suffix that may be assigned by a business concern. (D&B has no affiliation with this 4-character suffix.) This 4-character suffix may be assigned at the discretion of the business concern to establish additional CCR records for identifying alternative Electronic Funds Transfer (EFT) accounts for the same parent concern.

"Registered in the CCR database" means that the Contractor has entered all mandatory information, including the DUNS number or the DUNS+4 number, into the CCR database.

- (b)(1) By submission of an offer, the offeror acknowledges the requirement that a prospective awardee shall be registered in the CCR database prior to award, during performance, and through final payment of any contract, basic agreement, basic ordering agreement, or blanket purchasing agreement resulting from this solicitation.
- (2) The offeror shall enter, in Representations, Certifications and Other Statements of Offerors Section of the solicitation, the DUNS or DUNS +4 number that identifies the offeror's name and address exactly as stated in the offer. The DUNS number will be used by the Contracting Officer to verify that the offeror is registered in the CCR database.
- (c) If the offeror does not have a DUNS number, it should contact Dun and Bradstreet directly to obtain one.

- (1) An offeror may obtain a DUNS number
- (i) If located within the United States, by calling Dun and Bradstreet at 1-866-705-5711 or via the Internet at http://fedgov.dnb.com/webform; or
- (ii) If located outside the United States, by contacting the local Dun and Bradstreet office.
- (2) The offeror should be prepared to provide the following information:
- (i) Company legal business.
- (ii) Tradestyle, doing business, or other name by which your entity is commonly recognized.
- (iii) Company Physical Street Address, City, State, and ZIP Code.
- (iv) Company Mailing Address, City, State and ZIP Code (if different from physical street address).
- (v) Company Telephone Number.
- (vi) Date the company was started.
- (vii) Number of employees at your location.
- (viii) Chief executive officer/key manager.
- (ix) Line of business (industry).
- (x) Company Headquarters name and address (reporting relationship within your entity).
- (d) If the offeror does not become registered in the CCR database in the time prescribed by the Contracting Officer, the Contracting Officer may proceed to award to the next otherwise successful registered offeror.
- (e) Processing time, which normally takes 48 hours, should be taken into consideration when registering. Offerors who are not registered should consider applying for registration immediately upon receipt of this solicitation.
- (f) The Contractor is responsible for the accuracy and completeness of the data within the CCR database, and for any liability resulting from the Government's reliance on inaccurate or incomplete data. To remain registered in the CCR database after the initial registration, the Contractor is required to review and update on an annual basis from the date of initial registration or subsequent updates its information in the CCR database to ensure it is current, accurate and complete. Updating information in the CCR does not alter the terms and conditions of this contract and is not a substitute for a properly executed contractual document.
- (g)(1)(i) If a Contractor has legally changed its business name, "doing business as" name, or division name (whichever is shown on the contract), or has transferred the assets used in performing the contract, but has not completed the necessary requirements regarding novation and change-of-name agreements in AMS Procurement Guidance T3.10.1.A-8, the Contractor shall provide the responsible Contracting Officer a minimum of one business day's written notification of its intention to:
- (A) change the name in the CCR database;
- (B) comply with the requirements of T3.10.1.A-8; and
- (C) agree in writing to the timeline and procedures specified by the responsible Contracting Officer. The Contractor must provide the Contracting Officer with the notification, sufficient documentation to support the legally changed name.
- (ii) If the Contractor fails to comply with the requirements of paragraph (g)(1)(i) of this clause, or fails to perform the agreement at paragraph (g)(1)(i)(C) of this clause, and, in the absence of a properly executed novation or change-of-name agreement, the CCR information that shows the Contractor to be other than the Contractor indicated in the contract will be considered to be incorrect information within the meaning of the "Suspension of Payment" paragraph of the electronic funds transfer (EFT) clause of this contract.

- (2) The Contractor shall not change the name or address for EFT payments or manual payments, as appropriate, in the CCR record to reflect an assignee for the purpose of assignment of claims. Assignees shall be separately registered in the CCR database. Information provided to the Contractor's CCR record that indicates payments, including those made by EFT, to an ultimate recipient other than that Contractor will be considered to be incorrect information within the meaning of the "Suspension of payment" paragraph of the EFT clause of this contract.
- (h) Offerors and Contractors may obtain information on registration and annual confirmation requirements via the internet at http://www.ccr.gov/ or by calling 1-888-227-2423, or 269-961-5757.

(End of Clause)

3.3.1-34 Payment by Electronic Funds Transfer- Central Contractor Registration (February 2009)

- (a) Method of payment.
- (1) All payments by the Government under this contract shall be made by electronic funds transfer (EFT), except as provided in paragraph (a)(2) of this clause. As used in this clause, the term "EFT" refers to the funds transfer and may also include the payment information transfer.
- (2) In the event the Government is unable to release one or more payments by EFT, the Contractor agrees to either"
- (i) Accept payment by check or some other mutually agreeable method of payment; or
- (ii) Request the Government to extend the payment due date until such time as the Government can make payment by EFT (but see paragraph (d) of this clause).
- (b) Contractor's EFT information. The Government shall make payment to the Contractor using the EFT information contained in the Central Contractor Registration (CCR) database. In the event that the EFT information changes, the Contractor shall be responsible for providing the updated information to the CCR database.
- (c) Mechanisms for EFT payment. The Government may make payment by EFT through either the Automated Clearing House (ACH) network, subject to the rules of the National Automated Clearing House Association, or the Fedwire Transfer System. The rules governing Federal payments through the ACH are contained in 31 CFR Part 210.
- (d) Suspension of payment. If the Contractor's EFT information in the CCR database is incorrect, then the Government need not make payment to the Contractor under this contract until correct EFT information is entered into the CCR database; and any invoice or contract financing request shall be deemed not to be a proper invoice for the purpose of prompt payment under this contract. The prompt payment terms of the contract regarding notice of an improper invoice and delays in accrual of interest penalties apply.
- (e) Liability for uncompleted or erroneous transfers.
- (1) If an uncompleted or erroneous transfer occurs because the Government used the Contractor's EFT information incorrectly, the Government remains responsible for"
- (i) Making a correct payment;
- (ii) Paying any prompt payment penalty due; and
- (iii) Recovering any erroneously directed funds.
- (2) If an uncompleted or erroneous transfer occurs because the Contractor's EFT information was incorrect, or was revised within 30 days of Government release of the EFT payment transaction instruction to the Federal Reserve System, and"

- (i) If the funds are no longer under the control of the payment office, the Government is deemed to have made payment and the Contractor is responsible for recovery of any erroneously directed funds; or (ii) If the funds remain under the control of the payment office, the Government shall not make payment, and the provisions of paragraph (d) of this clause shall apply.
- (f) EFT and prompt payment. A payment shall be deemed to have been made in a timely manner in accordance with the prompt payment terms of this contract if, in the EFT payment transaction instruction released to the Federal Reserve System, the date specified for settlement of the payment is on or before the prompt payment due date, provided the specified payment date is a valid date under the rules of the Federal Reserve System.
- (g) EFT and assignment of claims. If the Contractor assigns the proceeds of this contract as provided for in the assignment of claims terms of this contract, the Contractor shall require as a condition of any such assignment, that the assignee shall register separately in the CCR database and shall be paid by EFT in accordance with the terms of this clause. Notwithstanding any other requirement of this contract, payment to an ultimate recipient other than the Contractor, or a financial institution properly recognized under an assignment of claims, is not permitted. In all respects, the requirements of this clause shall apply to the assignee as if it were the Contractor. EFT information that shows the ultimate recipient of the transfer to be other than the Contractor, in the absence of a proper assignment of claims acceptable to the Government, is incorrect EFT information within the meaning of paragraph (d) of this clause.
- (h) Liability for change of EFT information by financial agent. The Government is not liable for errors resulting from changes to EFT information made by the Contractor's financial agent.
- (i) Payment information. The payment or disbursing office shall forward to the Contractor available payment information that is suitable for transmission as of the date of release of the EFT instruction to the Federal Reserve System. The Government may request the Contractor to designate a desired format and method(s) for delivery of payment information from a list of formats and methods the payment office is capable of executing. However, the Government does not guarantee that any particular format or method of delivery is available at any particular payment office and retains the latitude to use the format and delivery method most convenient to the Government. If the Government makes payment by check in accordance with paragraph (a) of this clause, the Government shall mail the payment information to the remittance address contained in the CCR database.

(End of clause)

3.3.1-36 Availability of Funds - Option Periods under a Continuing Resolution (April 2008)

Due to the possibility of the enactment of a continuing resolution in lieu of an annual appropriation, full fiscal year funding may not be available for an entire contract option period. In the event of a continuing resolution, FAA will only be liable for an amount based on the time period specified by the continuing resolution. The amount of funds made available by the continuing resolution will be specified by subsequent modification. If the contractor provides services in excess of the funded amount or beyond the covered period, the contractor does so at its own risk.

(End of Clause)

3.6.1-8 Notification of Competition Limited to Eligible SEDB Concerns (January 2010)

(a) Offers are solicited only from "eligible socially and economically disadvantaged business (SEDB) concerns. As used herein, an "eligible SEDB" concern is a small business concern expressly certified by

the Small Business Administration (SBA) for participation in the SBA's 8(a) program and which meets the following criteria at the time of submission of offer.

- (1) The offeror is in conformance with the 8(a) support limitation set forth in its approved business plan; and
- (2) The offeror is in conformance with the Business Activity Targets set forth in its approved business plan or any remedial action direct by the SBA.
- (b) By submission of its offer, the offeror certifies that it meets all of the criteria set forth in paragraph (a) of this clause.
- (c)(1) Agreement. A small business concern submitting an offer in its own name agrees to furnish, in performing the contract, only end items manufactured or produced by small business concerns in the United States or its outlying areas. However, this requirement does not apply in connection with construction or service contracts.
- (2) The [Offeror insert name here] will notify the Angela Mihalek in writing immediately upon entering an agreement (either oral or written) to transfer all or part of its stock or other ownership interest to any other party.

(End of clause)

3.6.2-29 Statement of Equivalent Rates for Federal Hires (April 1996)

In compliance with the Service Contract Act of 1965, as amended, and the regulations of the Secretary of Labor (29 CFR Part 4), this clause identifies the classes of service employees expected to be employed under the contract and states the wages and fringe benefits payable to each if they were employed by the contracting agency subject to the provisions of 5 U.S.C. 5341 or 5332. This Statement is for Information Only: It Is Not a Wage Determination

Employee class	Monetary Wage-Fringe Benefits			
Janitor	\$15.32			
(End of clause)				

3.6.2-37 Notification of Employees' Rights Concerning Payment of Union Dues or Fees (April 2007)

1. During the term of this contract, the contractor agrees to post a notice in conspicuous places in and about its plants and offices, including all places where notices to employees are customarily posted. The notice must include the following information [except that the last two sentences must not be included in notices posted in the plants or offices of carriers subject to the Railway Labor Act, as amended (45 U.S.C. 151-188)].

NOTICE TO EMPLOYEES

Under federal law, employees cannot be required to join a union or maintain membership in a union in order to retain their jobs. Under certain conditions, the law permits a union and an employer to enter into a union-security agreement requiring employees to pay uniform periodic dues and initiation fees. However, employees who are not union members can object to the use of their payments for certain

purposes and can only be required to pay their share of union costs relating to collective bargaining, contract administration, and grievance adjustment. If you do not want to pay that portion of dues or fees used to support activities not related to collective bargaining, contract administration, or grievance adjustment, you are entitled to an appropriate reduction in your payment. If you believe that you have been required to pay dues or fees used in part to support activities not related to collective bargaining, contract administration, or grievance adjustment, you may be entitled to a refund and to an appropriate reduction in future payments.

For further information concerning your rights, contact the National Labor Relations Board (NLRB) either at one of its Regional offices or at the following address:

National Labor Relations Board Division of Information 1099 14th Street, NW Washington, D.C. 20570 1-866-667-6572 1-866-315-6572 (TTY)

To locate the nearest NLRB office, see NLRB's website at: www.nlrb.gov.

- 2. The contractor will comply with all provisions of E.O. 13201 of February 17, 2001, and related rules, regulations, and orders of the Secretary of Labor.
- 3. In the event that the contractor does not comply with any of the requirements set forth in paragraphs (1) or (2) above, this contract may be cancelled, terminated, or suspended in whole or in part, and the contractor may be declared ineligible for further government contracts in accordance with procedures authorized in or adopted pursuant to E.O. 13201 of February 17, 2001. Such other sanctions or remedies may be imposed as are provided in E.O. 13201 of February 17, 2001, or by rule, regulation, or order of the Secretary of Labor, or as are otherwise provided by law.
- 4. The contractor will include the provisions of paragraphs (1) through (4) herein in every subcontract or purchase order entered into in connection with this contract unless exempted by rules, regulations, or orders of the Secretary of Labor issued pursuant to section 3 of E.O. 13201 of February 17, 2001, so that such provisions will be binding upon each subcontractor or vendor. The contractor will take such action with respect to any such subcontract or purchase order as may be directed by the Secretary of Labor as a means of enforcing such provisions, including the imposition of sanctions for noncompliance: However, if the contractor becomes involved in litigation with a subcontractor or vendor, or is threatened with such involvement, as a result of such direction, the contractor may request the United States to enter into such litigation to protect the interests of the United States.

(End of Clause)

3.9.1-1 Contract Disputes (September 2009)

(a) All contract disputes arising under or related to this contract shall be resolved through the Federal Aviation Administration (FAA) dispute resolution system at the Office of Dispute Resolution for Acquisition (ODRA) and shall be governed by the procedures set forth in 14 C.F.R. Parts 14 and 17, which are hereby incorporated by reference. Judicial review, where available, will be in accordance with 49 U.S.C. 46110 and shall apply only to final agency decisions. A contractor may seek review of a final FAA decision only after its administrative remedies have been exhausted.

- (b) The filing of a contract dispute with the ODRA may be accomplished by mail, overnight delivery, hand delivery, or by facsimile. A contract dispute is considered to be filed on the date it is received by the ODRA.
- (c) Contract disputes are to be in writing and shall contain:
- (1) The contractor's name, address, telephone and fax numbers and the name, address, telephone and fax numbers of the contractor's legal representative(s) (if any) for the contract dispute;
- (2) The contract number and the name of the Contracting Officer;
- (3) A detailed chronological statement of the facts and of the legal grounds for the contractor's positions regarding each element or count of the contract dispute (i.e., broken down by individual claim item), citing to relevant contract provisions and documents and attaching copies of those provisions and documents;
- (4) All information establishing that the contract dispute was timely filed;
- (5) A request for a specific remedy, and if a monetary remedy is requested, a sum certain must be specified and pertinent cost information and documentation (e.g., invoices and cancelled checks) attached, broken down by individual claim item and summarized; and
- (6) The signature of a duly authorized representative of the initiating party.
- (d) Contract disputes shall be filed at the following address:
- (1) Office of Dispute Resolution for Acquisition, AGC-70, Federal Aviation Administration, 800 Independence Ave, S.W., Room 323, Washington, DC 20591,

Telephone: (202) 267-3290, Facsimile: (202) 267-3720; or

- (2) other address as specified in 14 CFR Part 17.
- (e) A contract dispute against the FAA shall be filed with the ODRA within two (2) years of the accrual of the contract claim involved. A contract dispute by the FAA against a contractor (excluding contract disputes alleging warranty issues, fraud or latent defects) likewise shall be filed within two (2) years after the accrual of the contract claim. If an underlying contract entered into prior to the effective date of this part provides for time limitations for filing of contract disputes with the ODRA which differ from the aforesaid two (2) year period, the limitation periods in the contract shall control over the limitation period of this section. In no event will either party be permitted to file with the ODRA a contract dispute seeking an equitable adjustment or other damages after the contractor has accepted final contract payment, with the exception of FAA claims related to warranty issues, gross mistakes amounting to fraud or latent defects. FAA claims against the contractor based on warranty issues must be filed within the time specified under applicable contract warranty provisions. Any FAA claims against the contractor based on gross mistakes amounting to fraud or latent defects shall be filed with the ODRA within two (2) years of the date on which the FAA knew or should have known of the presence of the fraud or latent defect.
- (f) A party shall serve a copy of the contract dispute upon the other party, by means reasonably calculated

to be received on the same day as the filing is to be received by the ODRA.

- (g) After filing the contract dispute, the contractor should seek informal resolution with the Contracting Officer.
- (h) The FAA requires continued performance with respect to contract disputes arising under this contract, in accordance with the provisions of the contract, pending a final FAA decision.
- (i) The FAA will pay interest on the amount found due and unpaid from (1) the date the Contracting Officer receives the contract dispute, or (2) the date payment otherwise would be due, if that date is later, until the date of payment. Simple interest on contract disputes shall be paid at the rate fixed by the Secretary of the Treasury that is applicable on the date the Contracting Officer receives the contract dispute and then at the rate applicable for each 6-month period as fixed by the Treasury Secretary until payment is made. Interest will not accrue for more than one year.
- (j) Additional information and guidance about the ODRA dispute resolution process for contract disputes can be found on the ODRA Website at http://www.faa.gov.

(End of clause)

3.9.1-2 Protest After Award (August 1997)

- (a) Upon receipt of a notice that a protest has been filed with the FAA Office of Dispute Resolution, or a determination that a protest is likely, the Administrator or his designee may instruct the Contracting Officer) to direct the Contractor to stop performance of the work called for by this contract. The order to the Contractor shall be in writing, and shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Upon receipt of the final decision or other resolution of the protest, the Contracting Officer shall either--
 - (1) Cancel the stop-work order; or
- (2) For other than cost-reimbursement contracts, terminate the work covered by the order as provided in the "Default" or the "Termination for Convenience of the Government" clause(s) of this contract; or
- (3) For cost-reimbursement contracts, terminate the work covered by the order as provided in the "Termination" clause of this contract.
- (b) If a stop-work order issued under this clause is canceled either before or after the final resolution of the protest, the Contractor shall resume work. The Contracting Officer shall make for other than cost-reimbursement contracts, an equitable adjustment in the delivery schedule or contract price, or both; and for cost-reimbursement contracts, an equitable adjustment in the delivery schedule, the estimated cost, the fee, or a combination thereof, and in any other terms of the contract that may be affected; and the contract shall be modified, in writing, accordingly, if--
- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and

- (2) The Contractor asserts its right to an adjustment within 30 days after the end of the period of work stoppage; provided, that if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon a proposal submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.
- (e) The Government's rights to terminate this contract at any time are not affected by action taken under this clause.

(End of clause)

3.14-2 Contractor Personnel Suitability Requirements (January 2009)

- (a) This clause applies to the extent that this contract requires contractor employees, subcontractors, or consultants to have unescorted access to FAA:
- (1) Facilities;
- (2) Sensitive information; and/or;
- (3) Resources regardless of the location where such access occurs, and none of the exceptions of FAA Order 1600.72A, Contractor and Industrial Security Program, Chapter 5, paragraphs 4, 6, 7 and 8 pertains.

Definitions of applicable terminology are contained in the corresponding guidance and FAA Order 1600.72A, appendix A.

(b) Consistent with FAA Order 1600.72A, the FAA Servicing Security Element (SSE) has approved designated risk levels for the positions under the contract. Those designated risk levels are:

LOW

(c) If a National Agency Check with Inquiries (NACI) or other investigation is required under paragraph (b) for a given position, the contractor will submit to the Contracting Officer (CO) a point of contact (POC) that will enter applicant data into the Vendor Applicant Process (VAP) system (vap.faa.gov). VAP is a FAA system used to process and manage security information for FAA contractor personnel. Each contract may have up to 5 POCs. Once designated, a VAP administrator will provide each POC a Web ID and password.

The type of investigation conducted will be determined by the position risk level designation for all duties, functions, and/or tasks performed and will serve as the basis for granting a favorable employment suitability authorization as described in FAA Order 1600.72A. If an employee has had a previous U. S. Government conducted background investigation which meets the requirements of Chapter 5 of FAA Order 1600.72A and Homeland Security Presidential Directive 12 (HSPD-12), it will be accepted by the FAA. However, the FAA reserves the right to conduct further investigations, if necessary. The contract

may include positions that are temporary, seasonal, or under escort only. In such cases, a FAA Form 1600-77 for each specific position will be established as the investigative requirements may differ from the NACI.

The following information must be entered into VAP by the POC for each applicant requiring an investigation:

- Name:
- Date and place of birth (city and state);
- Social Security Number (SSN);
- Position and office location;
- Contract number:
- Current e-mail address and telephone number (personal or work); and
- Any known information regarding current security clearance or previous investigations (e.g. the name of the investigating entity, type of background investigation conducted, contract number, labor category (Position), and approximate date the previous background investigation was completed).

If a prior investigation exists and there has not been a 2 year break in service by the applicant, the SSE will notify the contractor that no investigation is required and that final suitability is approved.

If no previous investigation exists, the SSE will send the applicant an e-mail (this step may be delegated to VAP POC):

- Stating that no previous investigation exists and the applicant must complete a form through the Electronic Questionnaires for Investigations Processing (eQIP) system;
- Instructing the applicant how to enter and complete the eQIP form;
- Providing where to send/fax signature and release pages and other applicable forms; and
- Providing instructions regarding fingerprinting.

The applicant must complete the eQIP form and submit other required material within 15 days of receiving the e-mail from the SSE.

For items to be submitted outside eQIP, the contractor must submit the required information with a transmittal letter referencing the contract number to:

Headquarters Contracts:

Manager, Personnel Security Division, AIN-400 800 Independence Avenue, S.W., Room 315 Washington, D.C. 20591

Regional and Center Contracts:

ANM-700; Pat Rodgers 1601 Lind Ave. S.W. Renton, WA 98057

The transmittal letter must also include a list of all of the names of contractor employees and their positions for which completed forms will be submitted to the SSE pursuant to this Clause.

(d) The contractor must submit the information required by paragraph (c) of this Clause for any new employee not listed in the Contractor's initial submission who is hired into any position identified in paragraph (b) of this Clause.

- (e) The CO will provide notice to the contractor when any contractor employee is found to be unsuitable or otherwise objectionable, or whose conduct appears contrary to the public interest, or inconsistent with the best interest of national security. The contractor must take appropriate action, including the removal of such employee from working on this FAA contract, at their own expense. Once action has been taken, the contractor will report the action to the CO and SSE.
- (f) No contractor employee will work in a high, moderate, or low risk position unless the SSE has received all forms necessary to conduct any required investigation and has authorized the contractor employee to begin work.
- (g) The contractor must notify the CO within one (1) business day after any employee identified pursuant to paragraph (c) of this Clause is terminated from performance on the contract. This notification must be done utilizing the Removal Entry Screen of VAP. If FAA issued the terminated employee and identification card, the contractor must collect the card and submit it to the SSE.
- (h) The CO may also, after coordination with the SSE and other security specialists, require contractor employees to submit any other security information (including additional fingerprinting) deemed reasonably necessary to protect the interests of the FAA. In this event, the contractor must provide, or cause each of its employees to provide, such security information to the SSE, and the same transmittal letter requirements of paragraph (c) of this Clause applies.
- (i) The contractor and/or subcontractor(s) must contact the Servicing Security Elements (Regional and/or Center Security Divisions) or AIN-400 at Headquarters within one (1) business day in the event an employee is arrested (detained by law enforcement for any offenses, other than minor traffic offenses) or is involved in theft of government property or the contractor becomes aware of any information that may raise a question about the suitability of a contractor employee.
- (j) Failure to submit information required by this clause within the time required may be determined by the CO a material breach of the contract.
- (k) If subsequent to the effective date of this contract, the security classification or security requirements under this contract are changed by the Government and if the changes cause an increase or decrease in direct contract costs or otherwise affect any other term or condition of this contract, the contract will be subject to an equitable adjustment.
- (l) The contractor agrees to insert terms that conform substantially to the language of this clause, including paragraph (k) but excluding any reference to the Changes clause of this contract, in all subcontracts under this contract that involve access and where the exceptions under Chapter 5, FAA Order 1600.72A do not apply.
- (m) Contractor employees who have not undergone a background investigation must be escorted at all times. In some instances, a contractor employee may be required to serve as an escort. To serve as an escort, a contractor employee must have a favorably adjudicated fingerprint check and initiated a NACI with FAA.

(End of Clause)

3.14-4 Access to FAA Systems and Government-Issued Keys, Personal Identity Verification (PIV) cards, and Vehicle Decals (July 2008)

- (a) It may become necessary for the Government to grant access to FAA systems or issue keys, PIV cards, vehicle decals, and/or access control cards to contractor employees. Prior to or upon completion or termination of the work required hereunder, the contractor must return all such Government-issued items and submit a request to terminate all user accounts on applicable FAA systems to the issuing office with notification to the Contracting Officer's Technical Representative (COTR). When contractor employees who have been issued such items are terminated or no longer required to perform the work, the Government-issued items must be returned to the Government and a request submitted for the termination of FAA system access within three (3) business days or upon termination of the contract or the employee. Improper use, possession or alteration of FAA issued keys, PIV Cards and/or vehicle decals is subject to penalties under Title 18, USC 499, 506, 701, and 1030.
- (b) In the event such keys, PIV Cards, or vehicle decals are lost, stolen, or not returned, the contractor understands and agrees that the Government may, in addition to any other withholding provision of the contract, withhold final payment for each key, PIV Card, and vehicle decal lost, stolen, or not returned. If the keys, PIV Cards, or vehicle decals are not returned within 30 calendar days from the date the withholding action was initiated, any amount so withheld must be forfeited by the contractor.
- (c) Access to aircraft ramp/hangar areas is authorized only to those persons displaying a flight line identification card and for vehicles, a current ramp permit issued pursuant to Title 49, Part 1542, Code of Federal Regulations.
- (d) The Government retains the right to inspect inventory, or audit PIV Cards, keys, vehicle decals, and access control cards issued to the contractor in connection with the contract at the convenience of the Government. Any items not accounted for, to the satisfaction of the Government will be assumed to be lost and the provisions of section (b) apply.
- (e) Keys must be obtained from the COTR who will require the contractor to sign a receipt for each key obtained. Lost or stolen keys, PIV Cards, vehicle decals, and access control cards must immediately be reported concurrently to the Contracting Officer (CO), COTR, and Pat Rodgers, ANM-700. Electronic keying cards are handled in the same manner as metal keys.
- (f) Each contract employee, during all times of on-site performance at the Renton, WA ATCT facilities, must prominently display his/her current and valid PIV card on the front portion of his/her body between the neck and waist. Each PIV card holder must not affix pins, stickers, or other decorations to the PIV.
- (1) Prior to any contractor employee obtaining a PIV Card or vehicle decals, the contract employee is required to report in person to the SSE Registrar or an FAA designated trusted agent for fingerprinting, photographing, and to submit their required investigation forms as described in AMS clause 3.14-2, Contractor Personnel Suitability Requirements. The investigative forms must be submitted to Pat Rodgers, ANM-700 by the contractor in a sealed envelope either hand carried by the contractor or sent via U.S. mail to: 1601 Lind Ave. S.W., Renton, WA 98057. The SSE will review the forms and approve interim suitability prior to the contract employee beginning work. When an interim is granted by the SSE, the individual may begin work under escort until their OPM fingerprint check has been returned and successfully adjudicated. Once the OPM fingerprint check has been successfully adjudicated, they can then be badged. If the contract employee requires a PIV Card, the fingerprint check must be completed and favorably adjudicated by the SSE prior to approval or issuance of the PIV card.
- (2) To obtain the PIV Card, contractor employee must submit an identification Card/Credential Application (DOT 1681) signed by the contractor employee and by the authorized trusted agent (when applicable) and also by the authorized sponsor to the CO or to the COTR. The DOT 1681 must contain, as

a minimum, under the "Credential Justification" heading, the name of the contractor/company, the contract number or the appropriate acquisition identification number, the expiration date of the contract or the task (whichever is sooner), and the required signatures. The contractor will be notified when the DOT 1681 has been approved and is ready for processing by ANM-700. Arrangements for processing the identification cards, including photographs and lamination can be made by contacting ANM-700.

- (3) The contractor must contact the SSE to obtain the procedures that the contractor's employees must utilize to obtain their PIV Card.
- (g) The contractor is responsible for ensuring final out-processing is accomplished for all departing contractor employees. Final out-processing must be accomplished by close of business the final workday of the contractor employee or the next day under special conditions. The SSE must be notified in writing and ensure that all FAA media, including the PIV card, are returned to the SSE.

(End of Clause)

PART III - SECTION J LIST OF ATTACHMENTS

Attachment A - Service Contract Act Wage Determination for the State of Colorado, El Paso County Attachment B - Customer Satisfaction Survey Attachment C - Frequency Schedule and Quality Assurance Plan

28

PART IV - SECTION K

REPRESENTATIONS, CERTIFICATIONS, AND OTHER STATEMENTS OF OFFERORS

3.1-1 Clauses and Provisions Incorporated by Reference (December 2005)

This screening information request (SIR) or contract, as applicable, incorporates by reference the provisions or clauses listed below with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make the full text available, or offerors and contractors may obtain the full text via Internet at:

http://conwrite.faa.gov (on this web page, select "Search and View Clauses").

Affiliated Offerors (July 2004)

3.2.2.3-3

3.2.2.3-35 3.2.5-2 3.6.3-10	Annual Representations and Certifications (July 2004) Independent Price Determination (October 1996) Certification of Toxic Chemical Release Reporting (July 2008)
3.2.2.3-2	Minimum Offer Acceptance Period (July 2004)
	period,' as used in this provision, means the number of calendar days the FAA (we, us) contract from the date the SIR specifies for receiving offers.
(b) This provisi	on supersedes any language about the acceptance period appearing elsewhere in this SIR.
(c) We require	a minimum acceptance period of 60 calendar days.
	(you) may specify a longer acceptance period than the period shown in paragraph (c). To r period, fill in the blank: The offeror allows the following acceptance period:
(e) We may reje	ect an offer allowing less than the FAA's minimum acceptance period.
(f) You agree to	o fulfill your offer completely if the FAA accepts your offer in writing within:
(1) The acce	ptance period stated in paragraph (c) of this provision; or
(2) Any long	ger acceptance period stated in paragraph (d) of this provision.
(End of provision	on)
3.2.2.3-10	Type of Business Organization (July 2004)
By checking the	e applicable box, the offeror (you) represents that
[] an individua	as [] a corporation incorporated under the laws of the State of
· ·	foreign entity, you operate as [] an individual, [] a partnership, [] a nonprofit a joint venture, or [] a corporation, registered for business in

(country)
(End of provision)
3.2.2.3-15 Authorized Negotiators (July 2004)
The offeror states that the following persons are authorized to negotiate on your behalf with the FAA in connection with this offer: Name: Title: Phone number:
(End of provision)
3.2.2.3-16 Restricting, Disclosing and Using Data (July 2004)
If the offeror (you) includes data in your offer that you do not want to be disclosed to the public or for the FAA to use except for evaluation purposes
 (a) Mark the title page with the following legend: This offer includes data that must not be (1) disclosed outside the FAA and (2) duplicated, used, or disclosed -in whole or in part- for any purpose other than to evaluate this offer. (b) Contracts awarded as a result of this SIR are subject to the disclosure requirements specified in this contract. This restriction does not limit our right to use information from another source that may be contained in your offer. (c) Use the following space to identify the pages containing the restricted data: Numbers or other identification of pages:
(d) Mark each page you want to restrict with the following legend: 'Using or disclosing data contained on this page is subject to the restriction on the title page of this offer.'
(End of provision)
3.2.2.3-35 Annual Representations and Certifications (July 2004)
The offeror certifies that annual representations and certifications (check the appropriate block):
[] (a) Dated (insert date of signature on offer) which are incorporated by reference, have been submitted to the contracting office issuing this SIR and that the information is current, accurate, and complete as of the date of this offer, except as follows (insert changes that affect only this SIR; if 'none,' say so):
[] (b) Are enclosed.
(End of provision)
3.2.2.3-70 Taxpayer Identification (July 2004)
(a) Definitions

- (1) "Common parent," as used in this clause, means a corporate entity that owns or controls an affiliated group of corporations that files an offeror's (you, your) Federal income tax returns on a consolidated basis, and of which you are a member.
- (2) "Corporate status," as used in this clause, means a designation as to whether you are a corporate entity, an unincorporated entity (for example, sole proprietorship or partnership), or a corporation providing medical and health care services.
- (3) "Taxpayer Identification Number (TIN)," as used in this clause, means the number the Internal Revenue Service (IRS) requires you use in reporting income tax and other returns.
- (b) All offerors must submit the information required in paragraphs (c) through (e) of this provision to comply with reporting requirements of 26 U.S.C. 6041, 6041A, and 6050M and implementing regulations issued by IRS. The FAA will use this information to collect and report on any delinquent amounts arising out of your relation with the Federal Government, under Public Law 104-134, the Debt Collection Improvement Act of 1996, Section 31001(I)(3). If the resulting contract is subject to the reporting requirements and you refuse or fail to provide the information, the Contracting Officer (CO) may reduce your payments 31 percent under the contract.

(c) Taxpayer Identification Number (TIN).

[] TIN:
(d) Corporate Status.
[] Corporation providing medical and health care services, or engaged in the billing and collecting of payments for such services; [] Other corporate entity [] Not a corporate entity [] Sole proprietorship [] Partnership [] Hospital or extended care facility described in 26 CFR 501(c)(3) that is exempt from taxation under 26 CFR 501(a).
(e) Common Parent.
[] A common parent does not own or control the offeror as defined in paragraph (a). [] Name and TIN of common parent: Name
(End of provision)

3.2.2.3-76 Representation- Release of Contract Information (July 2004)

- (a) Any contract resulting from this SIR may be subject to release under the Freedom of Information Act (FOIA), 5 U.S.C. Section 552.
- (b) The offeror's (you, your) position regarding the possible release of information you provide in response to this SIR is as follows:
- (c) REPRESENTATION CONCERNING RELEASE OF CONTRACT INFORMATION--

The offeror (you) represents that--(1)[] You have made a complete review of your offer(s) in response to this SIR and no exemption from mandatory release under FOIA exists, and, (2)[] You have no objection to the release of any contract you may be awarded in whole or in part resulting from this SIR.

OR

The offeror (you) represents that [] your offer(s) in response to this SIR contains information that is exempt from mandatory release under FOIA. Accordingly, you represent that--(1)[] You have identified any sensitive documents you submitted in response to this SIR by placing restrictive markings on them. This may include trade secrets, proprietary information, or commercial or financial information that is privileged or confidential, and (2)[] As the party that provided the information, you have provided the Contracting Officer (by separate letter concurrent with this offer) detailed information listing the page(s) to be withheld complete with any and all legal justifications which would permit the FAA to invoke a FOIA exemption.

[End of Provision]

3.2.2.7-7 Certification Regarding Responsibility Matters (January 2010)

- (a)(1) The Offeror certifies, to the best of its knowledge and belief, that
- (i) The Offeror and/or any of its Principals-
- A) Are [] are not [] presently debarred, suspended, proposed for debarment, or declared ineligible for the award of contracts by any Federal agency;
- (B) Have [] have not [] within a three-year period preceding this offer, been convicted of or had a civil judgment rendered against them for: commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public
- (Federal, state, or local) contract or subcontract; violation of Federal or state antitrust statutes relating to the submission of offers; or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, tax evasion, violating Federal criminal tax laws or receiving stolen property; and
- (C) Are [] are not [] presently indicted for, or otherwise criminally or civilly charged by a governmental entity with, commission of any of the offenses enumerated in subdivision a)(1) (i)(B) of this provision.
- (D) Have [], have not [], within a three-year period preceding this offer, been notified of any delinquent Federal taxes in an amount that exceeds \$3,000 for which the liability remains unsatisfied.
- (1) Federal taxes are considered delinquent if both of the following criteria apply:
- (i) The tax liability is finally determined. The liability is finally determined if it has been assessed. A liability is not finally determined if there is a pending administrative or judicial challenge. In the case of a judicial challenge to the liability, the liability is not finally determined until all judicial appeal rights have been exhausted.

- (ii) The taxpayer is delinquent in making payment. A taxpayer is delinquent if the taxpayer has failed to pay the tax liability when full payment was due and required. A taxpayer is not delinquent in cases where enforced collection action is precluded.
- (2) Examples-
- (i) The taxpayer has received a statutory notice of deficiency, under I.R.C. Sec. 6212, which entitles the taxpayer to seek Tax Court review of a proposed tax deficiency. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek Tax Court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (ii) The IRS has filed a notice of Federal tax lien with respect to an assessed tax liability, and the taxpayer has been issued a notice under I.R.C. Sec. 6320 entitling the taxpayer to request a hearing with the IRS Office of Appeals contesting the lien filing, and to further appeal to the Tax Court if the IRS determines to sustain the lien filing. In the course of the hearing, the taxpayer is entitled to contest the underlying tax liability because the taxpayer has had no prior opportunity to contest the liability. This is not a delinquent tax because it is not a final tax liability. Should the taxpayer seek tax court review, this will not be a final tax liability until the taxpayer has exercised all judicial appeal rights.
- (iii) The taxpayer has entered into an installment agreement pursuant to I.R.C. Sec. 6159. The taxpayer is making timely payments and is in full compliance with the agreement terms. The taxpayer is not delinquent because the taxpayer is not currently required to make full payment.
- (iv) The taxpayer has filed for bankruptcy protection. The taxpayer is not delinquent because enforced collection action is stayed under 11 U.S.C. 362 (the Bankruptcy Code).
- (b) The Offeror has [] has not [] within a three-year period preceding this offer, had one or more contracts terminated for default by any Federal agency.
- (2) 'Principals,' for the purposes of this certification, means officers; directors; owners; partners; and, persons having primary management or supervisory responsibilities within a business entity (e.g., general manager; plant manager; head of a subsidiary, division, or business segment, and similar positions). THIS CERTIFICATION CONCERNS A MATTER WITHIN THE JURISDICTION OF AN AGENCY OF THE UNITED STATES AND THE MAKING OF A FALSE, FICTITIOUS, OR FRAUDULENT CERTIFICATION MAY RENDER THE MAKER SUBJECT TO PROSECUTION UNDER SECTION 1001, TITLE 18, UNITED STATES CODE.
- (c) The Offeror shall provide immediate written notice to the Contracting Officer if, at any time prior to contract award, the Offeror learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- (d) A certification that any of the items in paragraph (a) of this provision exists will not necessarily result in withholding of an award under this SIR. However, the certification will be considered in connection with a determination of the Offeror's responsibility. Failure of the Offeror to furnish a certification or provide such
- additional information as requested by the Contracting Officer may render the Offeror nonresponsible.
- (e) Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render, in good faith, the certification required by paragraph (a) of this provision. The knowledge and information of an Offeror is not
- required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- (f) The certification in paragraph (a) of this provision is a material representation of fact upon which reliance was placed when making award. If it is later determined that the Offeror knowingly rendered an erroneous certification, in addition to other remedies available to the Government, the Contracting Officer may terminate the contract resulting from this SIR for default.

(End of provision)

3.3.1-35 Certification of Registration in Central Contractor Registration (CCR) (April 2006)

In accordance with Clause 3.3.1-33, Central Contractor Registration, offeror certifies that they are registered in the CCR Database and have entered all mandatory information including the DUNS or DUNS+4 Number.

Name:	-	
Title:		
Phone Number:		
(End of provision)		
3.6.2-6 Previous Contracts and Compliance	Reports (April 1996)	

The offeror represents that—(a) It [] has, [] has not, participated in a previous contract or subcontract subject either to the "Equal Opportunity" clause of this solicitation, the clause originally contained in Section 310 of Executive Order No. 10925, or the clause contained in Section 201 of Executive Order No. 11114; (b) It [] has, [] has not, filed all required compliance reports; and (c) Representations indicating submission of required compliance reports, signed by proposed subcontractors, will be obtained before subcontract awards.

(End of provision)

3.6.2-8 Affirmative Action Compliance (April 1996)

The offeror represents that (a) it [] has developed and has on file, [] has not developed and does not have on file, at each establishment, affirmative action programs required by the rules and regulations of the Secretary of Labor (41 CFR 60-1 and 60-2), or (b) it [] has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.

(End of provision)

3.13-4 Contractor Identification Number Data Universal Numbering System (DUNS) Number (April 2006)

(a) Definitions. As used in this clause

"Contractor Identification Number," as used in this provision, means "Data Universal Numbering System (DUNS) number, which is a nine-digit number assigned by Dun and Bradstreet Information Services, to identify unique business entities (taken from CCR clause)

"Data Universal Numbering System +4 (DUNS+4) number" means the DUNS number assigned by D&B plus a 4-character suffix that may be assigned by a business concern. (D&B has no affiliation with this 4-character suffix.) This 4-character suffix may be assigned at the discretion of the business concern to establish additional CCR records for identifying alternative Electronic Funds Transfer.

(b) Contractor identification is essential for receiving payment and complying with statutory contract reporting requirements. Therefore, the offeror shall provide its DUNS or DUNS+4 number below. The

DUNS number will be used by the Contracting	Officer to verify that the	offeror is registered in	the CCR
database.	•	_	

DUNS OR DUNS+4 NUMBER:	

- (c) If the offeror does not have a DUNS number, it should contact Dun and Bradstreet directly to obtain one.
- (1) An offeror may obtain a DUNS number
- (i) If located within the United States, by calling Dun and Bradstreet at 1-866-705-5711 or via the Internet at http://www.dnb.com/; or
 - (ii) If located outside the United States, by contacting the local Dun and Bradstreet office.
 - (2) The offeror should be prepared to provide the following information:
 - (i) Company legal business.
 - (ii) Tradestyle, doing business, or other name by which your entity is commonly recognized.
 - (iii) Company Physical Street Address, City, State, and ZIP Code.
 - (iv) Company Mailing Address, City, State and ZIP Code (if different from physical street address).
 - (v) Company Telephone Number.
 - (vi) Date the company was started.
 - (vii) Number of employees at your location.
 - (viii) Chief executive officer/key manager.
 - (ix) Line of business (industry).
 - (x) Company Headquarters name and address (reporting relationship within your entity).

(End of provision)

BUSINESS DECLARATION

1.	Name of Firm: Tax Identification No.:
2.	Address of Firm:
3.	Telephone Number of Firm:
4.	a. Name of Person Making Declaration
	o. Telephone Number of Person Making Declaration
	c. Position Held in the Company
5.	Controlling Interest in Company ("X" all appropriate boxes)
	a. Black American b. Hispanic American c. Native American d. Asian American
	e. Other Minority (Specify) f. Other (Specify)
	g, Female h. Male i. 8(a) Certified (Certification letter attached) j. Service Disabled Veteran Small
6.	Is the person identified in Number 4 above, responsible for day-to-day management and policy decision making, including but not limited to financial and management decisions?
	a. Yes 🔲 b. No (If "NO," provide the name and telephone number of the person who has this authority.)
•	
7.	Nature of Business (Specify all services/products (NAIC))
8.	(a) Years the firm has been in business: (b) No. of Employees
9.	Type of Ownership: a. Sole Ownership b. Partnership
	☐ c. Other (Explain)
10.	Gross receipts of the firm for the last three years: a.1 b.1
	a.2. Year Ending: b.2 a.3 b.3
11.	Is the firm a small business? a. Yes b. No
12.	Is the firm a service disabled veteran owned small business? a. Yes b. No
13.	Is the firm a socially and economically disadvantaged small business? a. Yes b. No
	CLARE THAT THE FOREGOING STATEMENTS CERNING
	TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE, INFORMATION,
	BELIEF. I AM AWARE THAT I AM SUBJECT TO CRIMINAL PROSECUTION
UN	ER THE PROVISIONS OF 18 USCS 1001.
	14. a. Signature b. Date:
	c. Typed Name d. Title:

PART IV - SECTION L INSTRUCTIONS, CONDITIONS, AND NOTICES TO OFFERORS

L001. SUBMISSION OF OFFER:

An offeror shall submit an offer which shall include the following:

- a) Signed Standard Form 33, SOLICITATION, OFFER AND AWARD
- b) Part I, Section B, PRICE SCHEDULE
- c) Part IV, Section K, REPRESENTATIONS, CERTIFICATIONS, AND OTHER STATEMENTS
- d) Part IV, Section K, Business Declaration
- e) 8(a) Congratulations Letter issued from the Small Business Administration
- f) Technical Proposal See Below

1. Technical Proposal

A. Past Experience

Provide a list of projects within the past 3 years similar in scope of work to be done. Similar is defined as performing janitorial services in a facility with 25 or more employees, 3-5 days per week. Be specific and provide details. For each project address the following points:

- a) Project title, description and contract number
- b) Client names, business address, phone numbers, and contact person
- c) Dollar value
- d) Scope of work
- e) Award and completion dates
- f) Any relevant information that would reflect on the offeror's ability to meet schedule constraints.

B. Customer Satisfaction Surveys (By third party references)

The Applicant is REQUIRED to have at least two (2) of the attached customer satisfaction surveys (CSS's) completed and returned to this office c/o ANGELA MIHALEK by a third party reference. It is advised that the Applicant distribute more than three CSS's to third party-references as not all are returned, and receipt of less than two could lead to the Offeror's disqualification. It is also advised that each Applicant verify receipt of the requisite number of Customer Satisfaction Surveys well *before* the solicitation deadline.

2. Price Proposal (original)

- a. SF-33 Solicitation, Offer and Award
- b. Acknowledge all amendments
- c. Section B, Pricing Schedule
- d. Section K, Representations and Certifications with Business Declaration.

A prospective offeror shall submit a complete technical and price proposal which shall encompass, but not necessarily be limited to, the content set forth herein. Note, all technical and business proposal areas must be fully addressed. A negative response is required in the event of no similar experience for a particular area, or for any item that is not applicable. Any omission or partial and vague responses may lead to the rejection of the offeror's proposal without discussions with offeror. All submitted technical information be considered proprietary data and shall be utilized for evaluation purposes only and kept

confidential. Offerors are advised the that government reserves the right to use and evaluate any and all available pertinent information, in addition to the data presented in the technical proposal.

L002. SUBMISSION DATE AND PLACE

The due date for receipt of offers is **November 10th**, **2010**, **12pm** (**PST**). Offerors wishing to submit an offer, modification or withdrawal through the U.S. Postal Service, Certified and Registered mail, Special Delivery, or U.S. Postal Express Mail shall be addressed to:

DOT, FEDERAL AVIATION ADMINISTRATION ACQUISTION MANAGEMENT BRANCH – ANM-52 1601 LIND AVE S.W. RENTON, WA 98057 ATTN: ANGELA MIHALEK

FAXED OR EMAILED PROPOSALS WILL BE ACCEPTED FOR THIS SOLICITATION. ALL ORIGINAL PROPOSALS MUST BE RECEIVED BY THIS OFFICE WITHIN 5 CALENDAR DAYS AFTER OFFER DUE DATE. PLEASE SEE 3.2.2.3-20 – ELECTRONIC OFFERS, FOR ADDITIONAL TERMS AND CONDITIONS OF ELECTRONIC SUBMISSIONS.

L003. SUBMISSION OF CUSTOMER SATISFACTION SURVEYS

Applicant is REQUIRED to have at least two (2) of the attached customer satisfaction surveys (CSS's) completed and returned to this office c/o ANGELA MIHALEK by a third party reference. Customer Satisfaction Surveys may be emailed to ANGELA MIHALEK at Angela. Mihalek@faa.gov. The surveys may also be faxed at the Applicant's risk to 425-227-1055 Attn: ANGELA MIHALEK. It is also advised that each Applicant verify receipt of the requisite number of Customer Satisfaction Surveys well before the solicitation deadline.

L003. HAND CARRIED OFFERS, MODIFICATIONS OR WITHDRAWALS:

Hand-carried offers, modifications or withdrawals of a offers, and modifications, or withdrawals of a bids, HAND DELIVERED by other types of express mail services (Commercial Carriers, e.g. Federal Express, United Parcel Service, Airborne Express, etc.) SHALL be HAND DELIVERED to:

DOT, FEDERAL AVIATION ADMINISTRATION CUSTOMER SERVICE CENTER FIRST FLOOR 1601 LIND AVE S.W. RENTON, WA 98057 ATTN: ANGELA MIHALEK

3.1-1 Clauses and Provisions Incorporated by Reference (December 2005)

This screening information request (SIR) or contract, as applicable, incorporates by reference the provisions or clauses listed below with the same force and effect as if they were given in full text. Upon request, the Contracting Officer will make the full text available, or offerors and contractors may obtain the full text via Internet at:

http://conwrite.faa.gov (on this web page, select "Search and View Clauses").

3.2.2.3-1	False Statements in Offers (July 2004)
3.2.2.3-6	Submittals in the English Language (July 2004)
3.2.2.3-7	Submittals in U.S. Currency (July 2004)
3.2.2.3-11	Unnecessarily Elaborate Submittals (July 2004)
3.2.2.3-12	Amendments to Screening Information Requests (July 2004)
3.2.2.3-13	Submission of Information/Documentation/Offers (July 2004)
3.2.2.3-14	Late Submissions, Modifications, and Withdrawals of Submittals (July 2004)
3.2.2.3-16	Restricting, Disclosing and Using Data (July 2004)
3.2.2.3-17	Preparing Offers (July 2004)
3.2.2.3-18	Prospective Offerors Requests for Explanations (July 2004)
3.2.2.3-19	Contract Award (July 2004)
3.2.4-30	Evaluation of Options Exercised at Time of Contract Award (April 1996)
3.6.2-35	Prevention of Sexual Harassment (August 1998)

3.2.2.3-20 Electronic Offers (July 2004)

- (a) The offeror (you) may submit responses to this SIR by the following electronic means: Fax or Email. Your offer must arrive at the place and by the time specified in the SIR.
- (b) Electronic offers must refer to this SIR and include, as applicable, the item or sub-items, quantities, unit prices, time and place of delivery, all representations and other information required and a statement specifying the extent of your agreement with all the FAA's (we) terms, conditions, and provisions..
- (c) We may decline to consider electronic offers that do not include required information, or that reject any of the terms, conditions and provisions of the SIR.
- (d) We reserve the right to make award solely on the electronic offer. However, if the CO requests, you must promptly submit the complete original (hard copy) signed proposal.
- (e) Send your offer electronically to: (425) 227-1055 or Angela.Mihalek@faa.gov
- (f) If you chose to send your offer electronically, we will not be responsible for any failure attributable to transmitting or receiving the offer.

(End of provision)

3.2.4-1 Type of Contract (April 1996)

The FAA contemplates award of a firm fixed-price contract resulting from this Screening Information Request.

(End of provision)

3.9.1-3 Protest (November 2002)

AS A CONDITION OF SUBMITTING AN OFFER OR RESPONSE TO THIS SIR (OR OTHER SOLICITATION, IF APPROPRIATE), THE OFFEROR OR POTENTIAL OFFEROR AGREES TO BE BOUND BY THE FOLLOWING PROVISIONS RELATING TO PROTESTS:

(a) Protests concerning Federal Aviation Administration Screening Information Requests (SIRs) or awards of contracts shall be resolved through the Federal Aviation Administration (FAA) dispute resolution system at the Office of Dispute Resolution for Acquisition (ODRA) and shall be governed by the procedures set forth in 14 C.F.R. Parts 14 and 17, which are hereby incorporated by reference. Judicial review, where available, will be in accordance with 49 U.S.C. 46110 and shall apply only to final agency

decisions. A protestor may seek review of a final FAA decision only after its administrative remedies have been exhausted.

- (b) Offerors initially should attempt to resolve any issues concerning potential protests with the Contracting Officer. The Contracting Officer should make reasonable efforts to answer questions promptly and completely, and, where possible, to resolve concerns or controversies. The protest time limitations, however, will not be extended by attempts to resolve a potential protest with the Contracting Officer.
- (c) The filing of a protest with the ODRA may be accomplished by mail, overnight delivery, hand delivery, or by facsimile. A protest is considered to be filed on the date it is received by the ODRA.
- (d) Only an interested party may file a protest. An interested party is one whose direct economic interest has been or would be affected by the award or failure to award an FAA contract. Proposed subcontractors are not "interested parties" within this definition.
- (e) A written protest must be filed with the ODRA within the times set forth below, or the protest shall be dismissed as untimely:
- (1) Protests based upon alleged improprieties in a solicitation or a SIR that are apparent prior to bid opening or the time set for receipt of initial proposals shall be filed prior to bid opening or the time set for the receipt of initial proposals.
- (2) In procurements where proposals are requested, alleged improprieties that do not exist in the initial solicitation, but which are subsequently incorporated into the solicitation, must be protested not later than the next closing time for receipt of proposals following the incorporation.
- (3) For protests other than those related to alleged solicitation improprieties, the protest must be filed on the later of the following two dates:
- (i) Not later than seven (7) business days after the date the protester knew or should have known of the grounds for the protest; or
- (ii) If the protester has requested a post-award debriefing from the FAA Product Team, not later than five (5) business days after the date on which the Product Team holds that debriefing.
 - (f) Protests shall be filed at:
 - Office of Dispute Resolution for Acquisition, AGC-70, Federal Aviation Administration, 800 Independence Ave., S.W., Room 323, Washington, DC 20591,

Telephone: (202) 267-3290, Facsimile: (202) 267-3720; or

- (2) other address as specified in 14 CFR Part 17.
- (g) At the same time as filing the protest with the ODRA, the protester shall serve a copy of the protest on the Contracting Officer and any other official designated in the SIR for receipt of protests by means

reasonably calculated to be received by the Contracting Officer on the same day as it is to be received by the ODRA. The protest shall include a signed statement from the protester, certifying to the ODRA the manner of service, date, and time when a copy of the protest was served on the Contracting Officer and other designated official(s).

(h) Additional information and guidance about the ODRA dispute resolution process for protests can be found on the ODRA Website at http://www.faa.gov.

(End of provision)

PART IV - SECTION M EVALUATION FACTORS FOR AWARD

M001. EVALUATION FACTORS FOR AWARD

(a) The Government will make award to the responsible offeror whose proposal conforms to the solicitation terms and conditions, and is the lowest priced, technically acceptable proposal. The Government reserves the right to award on initial offers without discussions or to conduct one-on-one discussions with one or more offerors to clarify issues relating to scope, pricing and responsibility.

Prospective offerors are **required** to submit a technical proposal as discussed herein. Proposals shall be evaluated on the basis of the following criteria as either "acceptable" or "unacceptable":

(A). Past Experience

STANDARD FOR REVIEW: An acceptable proposal must demonstrate at least two (2) successful projects in the past three (3) years similar to the current requirement. The FAA reserves the right to contact the customers listed as references, and to use that information in its final determination.

(B). Past Performance

STANDARD FOR REVIEW: At least two (2) Customer Satisfaction Surveys (see attachments) must be received before the solicitation deadline with an average score of 3.5 or more. The FAA reserves the right to contact customers listed as references and conduct a Customer Satisfaction Survey by telephone in the event that there is insufficient competition due to the lack of customer satisfaction surveys received.

M002. CONSIDERATION OF PRICE

The offeror shall submit pricing information as prescribed in PART I - SECTION B of the Request for Offers. Award will be made to the contractor with the lowest priced, technically acceptable proposal.

Each offeror is required to provide a price for each contract line item (CLIN). Failure to comply may result in the rejection of the subject offer. A single award shall be made. There shall be no split award. In the event that the CLIN price for any line item is materially unbalanced, the entire offer may be rejected without discussion with the offeror. In the event of any disparity between the CLIN price and the total offered price, the CLIN price shall be deemed correct, and the total offered amount shall be revised accordingly, unless available information indicates otherwise.

ATTACHMENT A – SERVICE CONTRACT ACT WAGE RATES

WD 05-2563 (Rev12) was first posted on www.wdol.gov on 08/24/2010			

REGISTER OF WAGE DETERMINATIONS UNDER U.S. DEPARTMENT OF LABOR			
THE SERVICE CONTRACT ACT EMPLOYMENT STANDARDS ADMINISTRATION			
By direction of the Secretary of Labor WAGE AND HOUR DIVISION			
WASHINGTON D.C. 20210			
Wage Determination No.: 2005-2563			
Shirley F. Ebbesen Division of Revision No.: 12			
Director Wage Determinations Date Of Revision: 08/17/2010			
State: Washington			
Area: Washington Counties of King, Snohomish, Whatcom			
Fringe Benefits Required Follow the Occupational Listing			
OCCUPATION CODE - TITLE FOOTNOTE RATE			
01000 - Administrative Support And Clerical Occupations			
01011 - Accounting Clerk I 15.56			
01012 - Accounting Clerk II 17.47			
01013 - Accounting Clerk III 19.54			
01020 - Administrative Assistant 23.72			
01040 - Court Reporter 19.01			
01051 - Data Entry Operator I 14.37			
01052 - Data Entry Operator II 15.69			
01060 - Dispatcher, Motor Vehicle 22.39			
01070 - Document Preparation Clerk 13.60			
01090 - Duplicating Machine Operator 13.60			
01111 - General Clerk I 12.68			
01112 - General Clerk II 14.80			

01113 - General Clerk III	16.82
01120 - Housing Referral Assistant	21.81
01141 - Messenger Courier	13.25
01191 - Order Clerk I	15.29
01192 - Order Clerk II	16.10
01261 - Personnel Assistant (Employment) I	16.87
01262 - Personnel Assistant (Employment) II	18.88
01263 - Personnel Assistant (Employment) III	21.05
01270 - Production Control Clerk	21.10
01280 - Receptionist	14.47
01290 - Rental Clerk	16.18
01300 - Scheduler, Maintenance	17.49
01311 - Secretary I	17.49
01312 - Secretary II	19.57
01313 - Secretary III	21.81
01320 - Service Order Dispatcher	17.13
01410 - Supply Technician	23.37
01420 - Survey Worker	19.01
01531 - Travel Clerk I	13.96
01532 - Travel Clerk II	15.00
01533 - Travel Clerk III	16.08
01611 - Word Processor I	17.01
01612 - Word Processor II	19.09
01613 - Word Processor III	21.35
05000 - Automotive Service Occupations	
05005 - Automobile Body Repairer, Fiberglass	23.34
05010 - Automotive Electrician	22.06
05040 - Automotive Glass Installer	21.36
05070 - Automotive Worker	21.36
05110 - Mobile Equipment Servicer	19.93
05130 - Motor Equipment Metal Mechanic	22.82
05160 - Motor Equipment Metal Worker	21.36
05190 - Motor Vehicle Mechanic	22.78
05220 - Motor Vehicle Mechanic Helper	19.20
05250 - Motor Vehicle Unhalstery Worker	20.65

05280 - Motor Vehicle Wrecker	21.36
05310 - Painter, Automotive	22.06
05340 - Radiator Repair Specialist	21.36
05370 - Tire Repairer	16.61
05400 - Transmission Repair Specialist	22.82
07000 - Food Preparation And Service Occupations	
07010 - Baker	15.16
07041 - Cook I	14.37
07042 - Cook II	15.75
07070 - Dishwasher	9.68
07130 - Food Service Worker	11.19
07210 - Meat Cutter	21.24
07260 - Waiter/Waitress	13.40
09000 - Furniture Maintenance And Repair Occupations	
09010 - Electrostatic Spray Painter	22.11
09040 - Furniture Handler	17.88
09080 - Furniture Refinisher	22.11
09090 - Furniture Refinisher Helper	19.16
09110 - Furniture Repairer, Minor	20.52
09130 - Upholsterer	22.11
11000 - General Services And Support Occupations	
11030 - Cleaner, Vehicles	11.98
11060 - Elevator Operator	11.98
11090 - Gardener	18.28
11122 - Housekeeping Aide	14.53
11150 - Janitor	15.32
11210 - Laborer, Grounds Maintenance	15.07
11240 - Maid or Houseman	11.48
11260 - Pruner	13.84
11270 - Tractor Operator	17.18
11330 - Trail Maintenance Worker	15.07
11360 - Window Cleaner	16.44
12000 - Health Occupations	
12010 - Ambulance Driver	20.83
12011 - Breath Alcohol Technician	20.83

12012 - Certified Occupational Therapist Assistant	24.67
12015 - Certified Physical Therapist Assistant	23.12
12020 - Dental Assistant	18.72
12025 - Dental Hygienist	45.08
12030 - EKG Technician	29.94
12035 - Electroneurodiagnostic Technologist	29.94
12040 - Emergency Medical Technician	20.83
12071 - Licensed Practical Nurse I	18.57
12072 - Licensed Practical Nurse II	20.78
12073 - Licensed Practical Nurse III	23.17
12100 - Medical Assistant	16.54
12130 - Medical Laboratory Technician	20.78
12160 - Medical Record Clerk	16.33
12190 - Medical Record Technician	18.27
12195 - Medical Transcriptionist	19.77
12210 - Nuclear Medicine Technologist	39.01
12221 - Nursing Assistant I	12.06
12222 - Nursing Assistant II	13.58
12223 - Nursing Assistant III	14.80
12224 - Nursing Assistant IV	16.61
12235 - Optical Dispenser	20.16
12236 - Optical Technician	18.57
12250 - Pharmacy Technician	18.96
12280 - Phlebotomist	16.61
12305 - Radiologic Technologist	32.53
12311 - Registered Nurse I	29.46
12312 - Registered Nurse II	36.05
12313 - Registered Nurse II, Specialist	36.05
12314 - Registered Nurse III	43.61
12315 - Registered Nurse III, Anesthetist	43.61
12316 - Registered Nurse IV	52.28
12317 - Scheduler (Drug and Alcohol Testing)	25.80
13000 - Information And Arts Occupations	
13011 - Exhibits Specialist I	21.79
13012 - Exhibits Specialist II	26.22

13013 - Exhibits Specialist III		32.07
13041 - Illustrator I		21.79
13042 - Illustrator II		25.34
13043 - Illustrator III		31.00
13047 - Librarian		31.19
13050 - Library Aide/Clerk		13.60
13054 - Library Information Technology S	ystems	26.06
Administrator		
13058 - Library Technician		18.78
13061 - Media Specialist I		19.46
13062 - Media Specialist II		21.79
13063 - Media Specialist III		24.28
13071 - Photographer I		20.35
13072 - Photographer II		22.76
13073 - Photographer III		28.20
13074 - Photographer IV		34.50
13075 - Photographer V		41.74
13110 - Video Teleconference Technician		20.43
14000 - Information Technology Occupation	ns	
14041 - Computer Operator I		18.22
14042 - Computer Operator II		20.39
14043 - Computer Operator III		22.73
14044 - Computer Operator IV		25.25
14045 - Computer Operator V		27.97
14071 - Computer Programmer I	(see 1)	24.47
14072 - Computer Programmer II	(see 1)	
14073 - Computer Programmer III	(see 1)	
14074 - Computer Programmer IV	(see 1)	
14101 - Computer Systems Analyst I	(see 1)	
14102 - Computer Systems Analyst II	(see 1)	
14103 - Computer Systems Analyst III	(see 1)	
14150 - Peripheral Equipment Operator		18.22
14160 - Personal Computer Support Techn	ician	25.25
15000 - Instructional Occupations		
15010 - Aircrew Training Devices Instruct	or (Non-Rated)	34.20

15020 - Aircrew Training Devices Instructor (Rated)	41.38
15030 - Air Crew Training Devices Instructor (Pilot)	49.60
15050 - Computer Based Training Specialist / Instructor	34.20
15060 - Educational Technologist	29.85
15070 - Flight Instructor (Pilot)	49.60
15080 - Graphic Artist	25.73
15090 - Technical Instructor	26.41
15095 - Technical Instructor/Course Developer	32.32
15110 - Test Proctor	21.33
15120 - Tutor	21.33
16000 - Laundry, Dry-Cleaning, Pressing And Related Occupations	
16010 - Assembler	10.37
16030 - Counter Attendant	10.37
16040 - Dry Cleaner	13.07
16070 - Finisher, Flatwork, Machine	10.37
16090 - Presser, Hand	10.37
16110 - Presser, Machine, Drycleaning	10.37
16130 - Presser, Machine, Shirts	10.37
16160 - Presser, Machine, Wearing Apparel, Laundry	10.37
16190 - Sewing Machine Operator	13.99
16220 - Tailor	14.89
16250 - Washer, Machine	11.26
19000 - Machine Tool Operation And Repair Occupations	
19010 - Machine-Tool Operator (Tool Room)	26.06
19040 - Tool And Die Maker	29.25
21000 - Materials Handling And Packing Occupations	
21020 - Forklift Operator	19.87
21030 - Material Coordinator	21.10
21040 - Material Expediter	21.10
21050 - Material Handling Laborer	15.41
21071 - Order Filler	14.20
21080 - Production Line Worker (Food Processing)	19.87
21110 - Shipping Packer	18.13
21130 - Shipping/Receiving Clerk	18.13
21140 - Store Worker I	15.40

21150 - Stock Clerk	19.42
21210 - Tools And Parts Attendant	19.87
21410 - Warehouse Specialist	19.87
23000 - Mechanics And Maintenance And Repair Occupations	
23010 - Aerospace Structural Welder	29.37
23021 - Aircraft Mechanic I	28.50
23022 - Aircraft Mechanic II	29.37
23023 - Aircraft Mechanic III	30.25
23040 - Aircraft Mechanic Helper	22.11
23050 - Aircraft, Painter	27.52
23060 - Aircraft Servicer	24.97
23080 - Aircraft Worker	26.38
23110 - Appliance Mechanic	24.65
23120 - Bicycle Repairer	18.25
23125 - Cable Splicer	31.68
23130 - Carpenter, Maintenance	27.65
23140 - Carpet Layer	24.79
23160 - Electrician, Maintenance	31.22
23181 - Electronics Technician Maintenance I	28.33
23182 - Electronics Technician Maintenance II	29.58
23183 - Electronics Technician Maintenance III	30.61
23260 - Fabric Worker	23.47
23290 - Fire Alarm System Mechanic	26.78
23310 - Fire Extinguisher Repairer	22.12
23311 - Fuel Distribution System Mechanic	26.30
23312 - Fuel Distribution System Operator	21.80
23370 - General Maintenance Worker	24.19
23380 - Ground Support Equipment Mechanic	28.50
23381 - Ground Support Equipment Servicer	24.97
23382 - Ground Support Equipment Worker	26.38
23391 - Gunsmith I	22.12
23392 - Gunsmith II	24.79
23393 - Gunsmith III	26.78
23410 - Heating, Ventilation And Air-Conditioning	27.43
Mechanic	

23411 - Heatin	ng, Ventilation And Air Contditioning	28.31
Mechanic (Res	search Facility)	
23430 - Heavy	Equipment Mechanic	27.81
23440 - Heavy	Equipment Operator	30.74
23460 - Instru	ment Mechanic	29.28
23465 - Labor	ratory/Shelter Mechanic	25.88
23470 - Labor	er	14.21
23510 - Locks	mith	25.88
23530 - Machi	inery Maintenance Mechanic	27.15
23550 - Machi	inist, Maintenance	24.25
23580 - Maint	enance Trades Helper	20.79
23591 - Metro	ology Technician I	29.28
23592 - Metro	ology Technician II	30.22
23593 - Metro	ology Technician III	31.11
23640 - Millw	right	27.73
23710 - Office	e Appliance Repairer	25.88
23760 - Painte	er, Maintenance	25.88
23790 - Pipefi	itter, Maintenance	29.77
23810 - Plumb	ber, Maintenance	27.70
23820 - Pneud	Iraulic Systems Mechanic	26.78
23850 - Rigge	er	26.78
23870 - Scale	Mechanic	24.79
23890 - Sheet-	-Metal Worker, Maintenance	29.27
23910 - Small	Engine Mechanic	24.79
23931 - Teleco	ommunications Mechanic I	27.36
23932 - Teleco	ommunications Mechanic II	28.21
23950 - Telepl	hone Lineman	24.84
23960 - Welde	er, Combination, Maintenance	26.78
23965 - Well 1	Driller	32.28
23970 - Wood	lcraft Worker	26.78
23980 - Wood	łworker	22.12
24000 - Persona	al Needs Occupations	
24570 - Child	Care Attendant	12.29
24580 - Child	Care Center Clerk	15.32
24610 - Chore	e Aide	10.74

24620 - Family Readiness And Support Services	14.74
Coordinator	
24630 - Homemaker	19.55
25000 - Plant And System Operations Occupations	•
25010 - Boiler Tender	26.38
25040 - Sewage Plant Operator	28.22
25070 - Stationary Engineer	26.38
25190 - Ventilation Equipment Tender	20.48
25210 - Water Treatment Plant Operator	28.22
27000 - Protective Service Occupations	
27004 - Alarm Monitor	22.98
27007 - Baggage Inspector	13.73
27008 - Corrections Officer	23.46
27010 - Court Security Officer	29.41
27030 - Detection Dog Handler	15.56
27040 - Detention Officer	23.51
27070 - Firefighter	31.09
27101 - Guard I	13.73
27102 - Guard II	22.54
27131 - Police Officer I	33.70
27132 - Police Officer II	37.44
28000 - Recreation Occupations	
28041 - Carnival Equipment Operator	12.43
28042 - Carnival Equipment Repairer	13.23
28043 - Carnival Equpment Worker	10.26
28210 - Gate Attendant/Gate Tender	14.84
28310 - Lifeguard	12.47
28350 - Park Attendant (Aide)	16.01
28510 - Recreation Aide/Health Facility Attendant	11.98
28515 - Recreation Specialist	19.12
28630 - Sports Official	12.75
28690 - Swimming Pool Operator	22.29
29000 - Stevedoring/Longshoremen Occupational Services	
29010 - Blocker And Bracer	29.78
29020 - Hatch Tender	29.78

29030 - Line Handler	29.78
29041 - Stevedore I	28.19
29042 - Stevedore II	31.09
30000 - Technical Occupations	
30010 - Air Traffic Control Specialist, Center (HFO) (see 2)	38.17
30011 - Air Traffic Control Specialist, Station (HFO)	26.32
30012 - Air Traffic Control Specialist, Terminal (HFO)	28.99
30021 - Archeological Technician I	22.27
30022 - Archeological Technician II	24.19
30023 - Archeological Technician III	30.86
30030 - Cartographic Technician	30.86
30040 - Civil Engineering Technician	28.02
30061 - Drafter/CAD Operator I	22.27
30062 - Drafter/CAD Operator II	24.91
30063 - Drafter/CAD Operator III	27.78
30064 - Drafter/CAD Operator IV	34.17
30081 - Engineering Technician I	20.07
30082 - Engineering Technician II	22.53
30083 - Engineering Technician III	25.20
30084 - Engineering Technician IV	31.22
30085 - Engineering Technician V	38.19
30086 - Engineering Technician VI	46.21
30090 - Environmental Technician	28.91
30210 - Laboratory Technician	27.78
30240 - Mathematical Technician	30.86
30361 - Paralegal/Legal Assistant I	22.87
30362 - Paralegal/Legal Assistant II	28.34
30363 - Paralegal/Legal Assistant III	33.72
30364 - Paralegal/Legal Assistant IV	41.93
30390 - Photo-Optics Technician	30.86
30461 - Technical Writer I	26.15
30462 - Technical Writer П	31.99
30463 - Technical Writer III	38. 71
30491 - Unexploded Ordnance (UXO) Technician I	23.75
30492 - Unexploded Ordnance (UXO) Technician II	29.35

30493 - Unexploded Ordnance (UXO) Technician III	35.18
30494 - Unexploded (UXO) Safety Escort	24.26
30495 - Unexploded (UXO) Sweep Personnel	24.26
30620 - Weather Observer, Combined Upper Air Or (see 2)	23.99
Surface Programs	
30621 - Weather Observer, Senior (see 2)	27.77
31000 - Transportation/Mobile Equipment Operation Occupations	
31020 - Bus Aide	15.18
31030 - Bus Driver	19.68
31043 - Driver Courier	17.32
31260 - Parking and Lot Attendant	11.22
31290 - Shuttle Bus Driver	18.43
31310 - Taxi Driver	13.29
31361 - Truckdriver, Light	18.43
31362 - Truckdriver, Medium	21.42
31363 - Truckdriver, Heavy	22.63
31364 - Truckdriver, Tractor-Trailer	22.63
99000 - Miscellaneous Occupations	
99030 - Cashier	12.32
99050 - Desk Clerk	10.88
99095 - Embalmer	28.38
99251 - Laboratory Animal Caretaker I	12.24
99252 - Laboratory Animal Caretaker II	13.02
99310 - Mortician	28.38
99410 - Pest Controller	19.07
99510 - Photofinishing Worker	14.16
99710 - Recycling Laborer	21.32
99711 - Recycling Specialist	24.48
99730 - Refuse Collector	19.73
99810 - Sales Clerk	13.82
99820 - School Crossing Guard	15.61
99830 - Survey Party Chief	28.70
99831 - Surveying Aide	16.46
99832 - Surveying Technician	22.56
99840 - Vending Machine Attendant	18.44

99841	- Vending Machine	Repairer

19.80

99842 - Vending Machine Repairer Helper

18.44

ALL OCCUPATIONS LISTED ABOVE RECEIVE THE FOLLOWING BENEFITS:

HEALTH & WELFARE: \$3.50 per hour or \$140.00 per week or \$606.67 per month

VACATION: 2 weeks paid vacation after 1 year of service with a contractor or successor; 3 weeks after 5 years, and 4 weeks after 15 years. Length of service includes the whole span of continuous service with the present contractor or successor, wherever employed, and with the predecessor contractors in the performance of similar work at the same Federal facility. (Reg. 29 CFR 4.173)

HOLIDAYS: A minimum of ten paid holidays per year, New Year's Day, Martin Luther King Jr's Birthday, Washington's Birthday, Memorial Day, Independence Day, Labor Day, Columbus Day, Veterans' Day, Thanksgiving Day, and Christmas Day. (A contractor may substitute for any of the named holidays another day off with pay in accordance with a plan communicated to the employees involved.) (See 29 CFR 4174)

THE OCCUPATIONS WHICH HAVE NUMBERED FOOTNOTES IN PARENTHESES RECEIVE THE FOLLOWING:

1) COMPUTER EMPLOYEES: Under the SCA at section 8(b), this wage determination does not apply to any employee who individually qualifies as a bona fide executive, administrative, or professional employee as defined in 29 C.F.R. Part 541. Because most Computer System Analysts and Computer Programmers who are compensated at a rate not less than \$27.63 (or on a salary or fee basis at a rate not less than \$455 per week) an hour would likely qualify as exempt computer professionals, (29 C.F.R. 541. 400) wage rates may not be listed on this wage determination for all occupations within those job families. In addition, because this wage determination may not list a wage rate for some or all occupations within those job families if the survey data indicates that the prevailing wage rate for the occupation equals or exceeds \$27.63 per hour conformances may be necessary for certain nonexempt employees. For example, if an individual employee is nonexempt but nevertheless performs duties within the scope of one of the Computer Systems Analyst or Computer Programmer occupations for which this wage determination does not specify an SCA wage rate, then the wage rate for that employee must be conformed in accordance with the conformance procedures described in the conformance note included on this wage determination.

Additionally, because job titles vary widely and change quickly in the computer industry, job titles are not determinative of the application of the computer professional exemption. Therefore, the exemption applies only to computer employees who satisfy the compensation requirements and whose primary duty consists of:

(1) The application of systems analysis techniques and procedures, including consulting with users, to determine hardware, software or system functional specifications;

- (2) The design, development, documentation, analysis, creation, testing or modification of computer systems or programs, including prototypes, based on and related to user or system design specifications;
- (3) The design, documentation, testing, creation or modification of computer programs related to machine operating systems; or
- (4) A combination of the aforementioned duties, the performance of which requires the same level of skills. (29 C.F.R. 541.400).
- 2) AIR TRAFFIC CONTROLLERS AND WEATHER OBSERVERS NIGHT PAY & SUNDAY PAY: If you work at night as part of a regular tour of duty, you will earn a night differential and receive an additional 10% of basic pay for any hours worked between 6pm and 6am. If you are a full-time employed (40 hours a week) and Sunday is part of your regularly scheduled workweek, you are paid at your rate of basic pay plus a Sunday premium of 25% of your basic rate for each hour of Sunday work which is not overtime (i.e. occasional work on Sunday outside the normal tour of duty is considered overtime work).

HAZARDOUS PAY DIFFERENTIAL: An 8 percent differential is applicable to employees employed in a position that represents a high degree of hazard when working with or in close proximity to ordinance, explosives, and incendiary materials. This includes work such as screening, blending, dying, mixing, and pressing of sensitive ordance, explosives, and pyrotechnic compositions such as lead azide, black powder and photoflash powder. All dry-house activities involving propellants or explosives. Demilitarization, modification, renovation, demolition, and maintenance operations on sensitive ordnance, explosives and incendiary materials. All operations involving regrading and cleaning of artillery ranges.

A 4 percent differential is applicable to employees employed in a position that represents a low degree of hazard when working with, or in close proximity to ordance, (or employees possibly adjacent to) explosives and incendiary materials which involves potential injury such as laceration of hands, face, or arms of the employee engaged in the operation, irritation of the skin, minor burns and the like; minimal damage to immediate or adjacent work area or equipment being used. All operations involving, unloading, storage, and hauling of ordance, explosive, and incendiary ordnance material other than small arms ammunition. These differentials are only applicable to work that has been specifically designated by the agency for ordance, explosives, and incendiary material differential pay.

** UNIFORM ALLOWANCE **

If employees are required to wear uniforms in the performance of this contract (either by the terms of the Government contract, by the employer, by the state or local law, etc.), the cost of furnishing such uniforms and maintaining (by laundering or dry cleaning) such uniforms is an expense that may not be borne by an employee where such cost reduces the hourly rate below that required by the wage determination. The Department of Labor will accept payment in accordance with the following standards as compliance:

The contractor or subcontractor is required to furnish all employees with an adequate number of uniforms without cost or to reimburse employees for the actual cost of the uniforms. In addition, where uniform

cleaning and maintenance is made the responsibility of the employee, all contractors and subcontractors subject to this wage determination shall (in the absence of a bona fide collective bargaining agreement providing for a different amount, or the furnishing of contrary affirmative proof as to the actual cost), reimburse all employees for such cleaning and maintenance at a rate of \$3.35 per week (or \$.67 cents per day). However, in those instances where the uniforms furnished are made of "wash and wear" materials, may be routinely washed and dried with other personal garments, and do not require any special treatment such as dry cleaning, daily washing, or commercial laundering in order to meet the cleanliness or appearance standards set by the terms of the Government contract, by the contractor, by law, or by the nature of the work, there is no requirement that employees be reimbursed for uniform maintenance costs.

The duties of employees under job titles listed are those described in the "Service Contract Act Directory of Occupations", Fifth Edition, April 2006, unless otherwise indicated. Copies of the Directory are available on the Internet. A links to the Directory may be found on the WHD home page at http://www.dol.gov/esa/whd/ or through the Wage Determinations On-Line (WDOL) Web site at http://wdol.gov/.

REQUEST FOR AUTHORIZATION OF ADDITIONAL CLASSIFICATION AND WAGE RATE {Standard Form

1444 (SF 1444)}

Conformance Process:

The contracting officer shall require that any class of service employee which is not listed herein and which is to be employed under the contract (i.e., the work to be performed is not performed by any classification listed in the wage determination), be classified by the contractor so as to provide a reasonable relationship (i.e., appropriate level of skill comparison) between such unlisted classifications and the classifications listed in the wage determination. Such conformed classes of employees shall be paid the monetary wages and furnished the fringe benefits as are determined. Such conforming process shall be initiated by the contractor prior to the performance of contract work by such unlisted class(es) of employees. The conformed classification, wage rate, and/or fringe benefits shall be retroactive to the commencement date of the contract. {See Section 4.6 (C)(vi)} When multiple wage determinations are included in a contract, a separate SF 1444 should be prepared for each wage determination to which a class(es) is to be conformed.

The process for preparing a conformance request is as follows:

- 1) When preparing the bid, the contractor identifies the need for a conformed occupation(s) and computes a proposed rate(s).
- 2) After contract award, the contractor prepares a written report listing in order proposed classification title(s), a Federal grade equivalency (FGE) for each proposed classification(s), job description(s), and rationale for proposed wage rate(s), including information regarding the agreement or disagreement of the authorized representative of the employees involved, or where there is no authorized representative, the employees themselves. This report should be submitted to the contracting officer no later than 30 days after such unlisted class(es) of employees performs any contract work.

- 3) The contracting officer reviews the proposed action and promptly submits a report of the action, together with the agency's recommendations and pertinent information including the position of the contractor and the employees, to the Wage and Hour Division, Employment Standards Administration, U.S. Department of Labor, for review. (See section 4.6(b)(2) of Regulations 29 CFR Part 4).
- 4) Within 30 days of receipt, the Wage and Hour Division approves, modifies, or disapproves the action via transmittal to the agency contracting officer, or notifies the contracting officer that additional time will be required to process the request.
- 5) The contracting officer transmits the Wage and Hour decision to the contractor.
- 6) The contractor informs the affected employees.

Information required by the Regulations must be submitted on SF 1444 or bond paper.

When preparing a conformance request, the "Service Contract Act Directory of Occupations" (the Directory) should be used to compare job definitions to insure that duties requested are not performed by a classification already listed in the wage determination. Remember, it is not the job title, but the required tasks that determine whether a class is included in an established wage determination. Conformances may not be used to artificially split, combine, or subdivide classifications listed in the wage determination.

ATTACHMENT B

Janitorial Service Performance Customer Satisfaction Survey

Customer Satisfaction Survey			Date:		
solicitation (DTFANM-1 process requires informa	1-R-00012) and provi ation on the firm's pas	ided your name as a c t performance. Your	roposal on a Federal Aviation Administratio customer reference. Part of our evaluation input is important to us and responses are evaluation. Your assistance is greatly		
Please rate you current le	evel of satisfaction with	n our overall service p	erformance:		
Excellent (5)	Very Good (4)	Good (3)	Needs Improvement (2)		
Unacceptable (1)					
Comments:					
How quickly do we respo	nd to your needs, requ	ests, or complaints?			
Excellent (5)	Very Good (4)	Good (3)	Needs Improvement (2)		
Unacceptable (1)					
Comments:			and the delivery of the second		
			f our Operations Management?		
How would you rate the p	problem solving capab	ilities and follow-up o	<u> </u>		
How would you rate the p	problem solving capab	ilities and follow-up o	f our Operations Management?		
Excellent (5)	problem solving capab Very Good (4)	ilities and follow-up o	f our Operations Management?Needs Improvement (2)		
How would you rate the pExcellent (5) Unacceptable (1) Comments:	oroblem solving capab Very Good (4)	ilities and follow-up o	f our Operations Management?Needs Improvement (2)		
How would you rate the pExcellent (5)Unacceptable (1) Comments: How would you rated the	very Good (4)	ilities and follow-up o	f our Operations Management? Needs Improvement (2)		
How would you rate the pExcellent (5)Unacceptable (1) Comments:How would you rated the	very Good (4)	ilities and follow-up o	f our Operations Management? Needs Improvement (2) riding janitorial services for your facility?		

Your overall satisfaction in the following areas (please mark the appropriate rating with an "X".

	Excellent (5)	Very Good (4)	Good (3)	Needs Improvement (2)	Unacceptable (1)	Not applicable
Offices						
Conference Room						
Lobby/Entrance/Corridors						
Restrooms/Locker Rooms						
Medical/Physical Fitness						
Cafeterias/Break Rooms						
Elevators/Stairwells						
Tower Cabs						

Organization Name:	Date:
Contact:	
Phone #:	

Thank you for completing this survey.

THIS FORM IS TO BE COMPLETED BY THE CUSTOMER REFERENCE AND EITHER EMAILED OR FAXED DIRECTLY TO: ANGELA.MIHALEK@FAA.GOV OR FAX: 425-227-1055.